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| Statement of Deficiencies | (X1) Provider/Supplier/CLIA Identification Number 01D2074395 | (X3) Date Survey Completed 02/03/2020 |
| Name of Provider or Supplier Quick Care Urgent | Street Address, City, State 202 Governors Drive, Huntsville, AL | |
| For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency. | | |

| (X4) ID Prefix Tag | Summary Statement of Deficiencies |
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| D2016 | <p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on a review of the CMS CASPER reports (#153/#155), a review of API (American Proficiency Institute) proficiency testing performance evaluations, the surveyor determined the laboratory failed to successfully participate in proficiency testing for two consecutive testing events, Events #2 and #3 of 2019, for the White Blood Cell Differential (WBC differential). These consecutive failures resulted in an initial unsuccessful participation for the WBC differential. The findings include: 1. A review of the CASPER reports revealed the laboratory failed to successfully perform in WBC differential (Hematology testing) for Event #2 [score of 73 % (percent)] and Event #3 (score of 40 %) for 2019. 2. The API performance evaluations revealed the</p> |

laboratory scored 73 % for the WBC differential for Event #2, 2019, and 40 % for the same testing for Event #3, 2019. 3. These two consecutive failures of the WBC differential resulted in an initial unsuccessful proficiency testing participation for the laboratory.

D2130

HEMATOLOGY
CFR(s): 493.851(f)

Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:
Based on a review of the CMS CASPER reports (#153/#155), a review of API (American Proficiency Institute) proficiency testing performance evaluations, the surveyor determined the laboratory failed to satisfactorily perform in proficiency testing for the White Blood Cell Differential for two consecutive testing events, Events #2 and #3 of 2019. These two consecutive failures resulted in an initial unsuccessful participation for the WBC differential. The findings include: 1. Refer to D2016.