

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 01D2165040	(X3) Date Survey Completed 10/28/2025
Name of Provider or Supplier Laboratory Corporations Of America Holdings	Street Address, City, State 209 West Spring Street Suite 200a, Sylacauga, AL	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5293	<p>GENERAL LABORATORY SYSTEMS QUALITY ASSESSMENT CFR(s): 493.1239(b)(c)</p> <p>(b) The general laboratory systems quality assessment must include a review of the effectiveness of corrective actions taken to resolve problems, revision of policies and procedures necessary to prevent recurrence of problems, and discussion of general laboratory systems quality assessment reviews with appropriate staff. (c) The laboratory must document all general laboratory systems quality assessment activities.</p> <p>This STANDARD is not met as evidenced by: Based on a review of API (American Proficiency Institute) Hematology Proficiency Testing (PT) records and an interview with the Laboratory Supervisor (LS), the laboratory failed to implement effective corrective action to prevent recurring failures in White Blood Count (WBC) Differential testing. The surveyor noted the laboratory failed the test in two out of six Hematology PT events reviewed from November 2023 through October 2025. The findings include: 1. A review of API PT records revealed the following scores: A) 2024 Hematology Second Event-WBC Differential: 0% B) 2025 Hematology Second Event-WBC Differential: 0% 2. A further review of the API PT records revealed the laboratory failed the 2024 Hematology Second Event because the Testing Personnel (TP) failed to run the specimens in the correct mode as per API's instructions. The 2025 Hematology Second Event WBC Differential failures occurred due to TP reporting incorrect values. There was no evidence of corrective actions to prevent recurrence (for example, implementation of new procedures for clerical reviews before submission to API.) 3. The LS confirmed the above findings during the exit conference on 10-28-2025 at 3:16 PM.</p>