

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 03D0526797	(X3) Date Survey Completed 10/14/2021
Name of Provider or Supplier Planned Parenthood Arizona - Central Phoenix	Street Address, City, State 4751 N 15th St, Phoenix, AZ	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5801	<p>TEST REPORT CFR(s): 493.1291(a)</p> <p>The laboratory must have an adequate manual or electronic system(s) in place to ensure test results and other patient-specific data are accurately and reliably sent from the point of data entry (whether interfaced or entered manually) to final report destination, in a timely manner. This includes the following: (a)(1) Results reported from calculated data. (a)(2) Results and patient-specific data electronically reported to network or interfaced systems. (a)(3) Manually transcribed or electronically transmitted results and patient-specific information reported directly or upon receipt from outside referral laboratories, satellite or point-of-care testing locations.</p> <p>This STANDARD is not met as evidenced by: Based on review of patient test results maintained in the electronic health record (EHR), review of the laboratory form used to record patient test results and interview with the facility personnel, (A) the laboratory failed to accurately report the ABO/Rh test result for one patient, and (B) the laboratory failed to have a system in place to ensure the accuracy of test results that are manually entered into the laboratory's EHR. Findings include: 1. The laboratory performs ABO/Rh testing using the Elden Card test system, with an approximate annual test volume of 5,529. It is the practice of the laboratory to manually document the ABO/Rh test result onto the 'Laboratory Visit Log' and then to manually enter the test result into the EHR (Electronic Health Record) for each patient tested. A2. Review of the ABO/Rh test result in the EHR for patient #160857 performed on 9/13/2019 indicated the test result for ABO/Rh as 'Positive', however the laboratory form used to record the test result indicated the ABO/Rh test result as 'Negative'. A3. No corrective action documentation was presented for review during the survey to indicate the laboratory identified and corrected the incorrect test result documented in the EHR for the patient indicated above. A4. The facility personnel confirmed that the laboratory failed to accurately enter the correct test result in the EHR for the patient indicated above. B1. No documentation was</p>

presented for review during the survey to indicate the laboratory has a system in place to ensure the accuracy of patient test results that are manually entered into the EHR. B2. The facility personnel confirmed that the laboratory failed to have a system in place to verify the accuracy of the patient test results that are manually entered by the testing personnel into the EHR at the time of the survey conducted on October 14, 2021.