

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D0049580	(X3) Date Survey Completed 02/26/2025
Name of Provider or Supplier Mena Regional Health System	Street Address, City, State 311 North Morrow Street, Mena, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	This is the complaint survey conducted on 2/25/2025 through 2/26/2025. The complaint was not substantiated but standard level deficiencies were cited.
D5481	<p>CONTROL PROCEDURES CFR(s): 493.1256(f)(g)</p> <p>(f) Results of control materials must meet the laboratorys and, as applicable, the manufacturers test system criteria for acceptability before reporting patient test results. (g) The laboratory must document all control procedures performed.</p> <p>This STANDARD is not met as evidenced by: Based on review of Chemistry Policies and Procedures, Chemistry Quality Control Report By Assay for November 2024, patient test records for 11/10/2024, and interviews with laboratory staff, the laboratory failed to ensure results of control materials meet the laboratory's criteria for acceptability before reporting patient test results. Survey findings include: A. Chemistry Policies and Procedures listed laboratory tests that each type of quality control is used for. Multiquel is used to determine acceptability of Comprehensive Metabolic Profile (CMP), Basic Metabolic Profile (BMP), Lipids, Salicylates, Phosphorous, Iron, Total Iron Binding Capacity (TIBC), Magnesium, Valproic Acid, Creatine Kinase (CK), Acetaminophen, Lipase, and Uric Acid; Cardiac Control is used for Troponin, Creatine Kinase MB Fractions (CKMB), and B-type Natriuretic Peptide (BNP); and CRP Control is used for C-Reactive Protein (CRP). B. A review of Chemistry Quality Control Reports By Assay revealed Multiquel Levels 1, 2, and 3 were not run until 8:21 a.m., Cardiac Quality Control Levels 1 and 3 were run at 8:37 a.m., and CRP Quality Control Levels 1 and 2 were run at 8: 32 a.m. on 11/10/2024. C. A review of a patient test list from 11/10 /2024 determined that seven patients had tests reported before quality control was acceptable: Patient Account #1579910 CMP result reported 3:51 a.m. and a BNP and Troponin at 4:03 a.m.; Patient Account #1579911 had a CMP reported at 5:43 a.m.; Patient Account #1579912 had a BMP reported at 5:25 a.m.; Patient Account 1579914</p>

had a BMP reported at 6:39 a.m.; Patient Account #1579915 had a CMP reported at 6:26 a.m.; Patient Account #1579916 had a CMP and CK reported at 5:43 a.m., Troponin and CKMB at 5:46 a.m. and BNP reported at 5:47 a.m.; and Patient Account #1579917 had a CMP reported at 6:40 a.m. D. In an interview at 10:25 a.m. on 2/26/2025, laboratory employee #1 (as listed on the form CMS-209) confirmed the lack of acceptable quality control results before patients were reported on 11/10/2024.