

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D0466187	(X3) Date Survey Completed 08/28/2025
Name of Provider or Supplier Cabot Medical Care	Street Address, City, State 2037 West Main, Cabot, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5417	<p>TEST SYSTEMS, EQUIPMENT, INSTRUMENTS, REAGENT CFR(s): 493.1252(d)</p> <p>(d) Reagents, solutions, culture media, control materials, calibration materials, and other supplies must not be used when they have exceeded their expiration date, have deteriorated, or are of substandard quality.</p> <p>This STANDARD is not met as evidenced by: Based on observation and interview with laboratory staff, the laboratory had supplies available for use after their expiration date. Findings follow: A) During a tour of the laboratory on 8/28/25 at 12:58pm, one (of three) container of GlucoTrol AQ Hemocue Glucose 201 analyzers level 1 and level 3 controls (lot (10) 18050018, REF 180.013.002, expiration date 6/30/25) was observed in the laboratory, available for use beyond the expiration date. C) In an interview on 8/28/25 at 12:59pm the technical consultant (as listed on the CMS-209 form), confirmed that the item, identified above, had exceeded its expiration date and was available for use in the laboratory.</p>
D5813	<p>TEST REPORT CFR(s): 493.1291(g)</p> <p>(g) The laboratory must immediately alert the individual or entity requesting the test and, if applicable, the individual responsible for using the test results when any test result indicates an imminently life-threatening condition, or panic or alert values.</p> <p>This STANDARD is not met as evidenced by: Through a review of the laboratory panic value policy, a review of the hematology instrument datalog and patient medical records, lack of documentation, and interviews with laboratory staff, it was determined the laboratory failed to document that the healthcare provider was notified of panic values. Survey findings include: A. The</p>

laboratory critical/panic value policy states that a White Blood Cell count (WBC) less than 3.0 and greater than 20.0 should be treated as panic values. The policy further states "Inform the requesting physician of the result. Document in CPSI who you gave the result to, the time, the date and your initials." B. One of three panic value results, observed on the instrument datalog, failed to document that the policy was followed. The medical record of Patient #213919 does not document that the provider was immediately notified of the patient's WBC result of 2.9 on 7/7/25. C. In an interview at 11:09am on 8/28/25, the technical consultant confirmed the lack of documentation that the panic value policy had been followed and the patient's healthcare provider had been notified in one of three patients with panic values reported.