

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  04D0466383	<b>(X3) Date Survey Completed</b>  04/29/2026
<b>Name of Provider or Supplier</b>  Jacksonville Medical Care	<b>Street Address, City, State</b>  1300 Braden Street, Jacksonville, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D5481</b>	<p>CONTROL PROCEDURES CFR(s): 493.1256(f)(g)</p> <p>(f) Results of control materials must meet the laboratorys and, as applicable, the manufacturers test system criteria for acceptability before reporting patient test results. (g) The laboratory must document all control procedures performed.</p> <p>This STANDARD is not met as evidenced by: Based upon a review of hematology quality control Levy Jennings graphs, quality control summary reports for March 2026, daily maintenance report for the Sysmex XN-530 Hematology analyzer, lack of documentation, patient result reports, and interviews with laboratory staff the laboratory failed to perform quality control (QC) testing for complete blood cell counts (CBC) prior to reporting patient results in one of twenty-two days of patient testing in March 2026. Findings follow: A) Review of CBC quality control Levy Jennings graphs for March 2026 revealed that no result was indicated for March 12, 2026. B) Review of the March 2026 hematology QC summary report revealed no QC results were reported for March 12, 2026. C) Review of the Sysmex XN-530 Heamatology analyzer daily maintenance chart revealed that daily maintenance was documented as having been performed on March 12, 2026. D) Review of patient results revealed that on March 12, 2026 CBC results were performed and reported on 29 patients (identified as numbers one through twenty-nine on a separate patient identification list) E) Upon request, the laboratory could not provide quality control results for CBC analysis on March 12, 2026 performed before the patient results identified above were reported. F) In an interview on 4/29/26 at 1:30 p.m., the laboratory staff member (#1 on the CMS 209 form) confirmed that quality control was not performed on March 12, 2026 and the patients identified above were reported.</p>