Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number** 04D0468881	**(X3) Date Survey Completed** 11/17/2020
Name of Provider or Supplier Mana Family Medicine Springdale	**Street Address, City, State** 1109 S West End Street, Springdale, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	**Summary Statement of Deficiencies**
D5209	PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235 As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency. This STANDARD is not met as evidenced by: Through review of the CMS 209 form, personnel records and confirmed by interview it was determined that the competency of the technical consultant was not assessed by the laboratory director on an annual basis and the competency of one of two testing personnel was not performed at least twice during the first year of employment. Findings follow: 1. The competency of the technical consultant was not evaluated on an annual basis. A) Review of personnel files revealed that documentation of the annual evaluation of the competency of the technical consultant identified as number four on the CMS 209 form was not present. B) Upon request, the laboratory was unable to provide the competency evaluations of the technical consultant identified as number four on the CMS 209 form. C) In an interview on 11/17/20 at approximately 10:30 AM, the technical consultant, identified as number four on the CMS 209 form, said that the competency of the technical consultant was not performed.. 2. The competency of one of two testing personnel was not evaluated at least twice during the first year of employment. A) Review of personnel files revealed documentation of annual evaluation of the competency of the testing personnel, identified as number two on the CMS 209 form, was dated 9/6/18 and no other competency evaluation of the personnel was present until 1/1/19. B) In an interview of 11/17/20 at approximately 01:00 PM, the laboratory staff member, identified as number four on the CMS 209 form. stated the the date of hire of the testing personnel, identified as number two on the CMS 209 form, was in September of 2018. C) Upon request, the laboratory was unable to provide an additional competency evaluation of the testing personnel, identified as number two on the CMS 209 form, performed during the first

	year of employment. D) In an interview on 11/17/20, the technical consultant, identified as number four on the CMS 209 form, stated that the competency of the testing personnel, identified as number two on the CMS 209 form, was only performed once during the first year of employment.