

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  04D0468881	<b>(X3) Date Survey Completed</b>  08/20/2024
<b>Name of Provider or Supplier</b>  Mana Family Medicine Springdale	<b>Street Address, City, State</b>  1109 S West End Street, Springdale, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D5209</b>	<p><b>PERSONNEL COMPETENCY ASSESSMENT POLICIES</b> CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Through review of the CMS 209 form, review of laboratory documentation of competency assessment, lack of documentation and interview with laboratory staff it was determined that the laboratory failed to assess testing personnel competency on an annual basis for one of two testing personnel listed on the CMS 209 form. Findings follow: A) Review of the CMS 209 form revealed that two testing personnel were employed by the laboratory. B) Review of competency assessment records revealed that the employee (# 4 on the CMS 209 form) had competency assessments documented on January 2019, January 2020, February 2021, January 2022, and March 2023 but no competency assessment was documented since 3/7/2023, a period of 18 months. C) Upon request, the laboratory was unable to provide competency assessments for the period of March 2023 through July 2024 for employee (# 4 on form CMS 209). D) In an interview on 8/20/24 at 3:30 pm, the laboratory staff member (# 3 on form CMS 209) stated that competency assessments for the dates and employee identified above may have been discarded and were not available. She further confirmed that the employee had performed testing in the laboratory in the period of 8/5/24 through 8/19/24 during the vacation of testing personnel (# 3 on form CMS 209).</p>