

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D0678110	(X3) Date Survey Completed 09/12/2024
Name of Provider or Supplier Hilman Family Clinic, Pa	Street Address, City, State 12 Medical Lane, Conway, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5203	<p>SPECIMEN IDENTIFICATION AND INTEGRITY CFR(s): 493.1232</p> <p>The laboratory must establish and follow written policies and procedures that ensure positive identification and optimum integrity of a patient's specimen from the time of collection or receipt of the specimen through completion of testing and reporting of results.</p> <p>This STANDARD is not met as evidenced by: Review of laboratory policies and procedures, observations made during a tour of the laboratory, and interviews with staff, determined the laboratory failed to follow procedures to ensure positive identification of blood specimens. Survey findings include: A) Laboratory policies and procedures for "Specimen Collection" stated "correct and timely labeling is crucial, specimens are to be labeled with the patient's name and chart number" B) During a tour of the laboratory, at 11:00 a.m. on 9/12/24, the surveyor observed 2 of 13 blood specimens for complete blood cell counts and 2 of 7 blood specimens for chemistry analysis labeled with the patient's name only C) In an interview, at 11:00 a.m. on 9/12/24, laboratory employee #2 (as listed on the form CMS-209) confirmed the four specimens identified above lacked chart numbers as required by laboratory policy and procedure. .</p>
D6032	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(14)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(14) Specify, in writing, the responsibilities and duties of each consultant and each person, engaged in the performance of the preanalytic, analytic,</p>

and postanalytic phases of testing, that identifies which examinations and procedures each individual is authorized to perform, whether supervision is required for specimen processing, test performance or results reporting, and whether consultant or director review is required prior to reporting patient test results.

This STANDARD is not met as evidenced by:

. Review of personnel files for two testing personnel listed on the form CMS-209, lack of documentation, and interviews with laboratory staff, determined the laboratory director failed to authorize one of two testing personnel to perform testing without direct supervision. Survey findings include: A) During a review of personnel files for two testing personnel listed on form CMS-209 (Personnel #'s 2, 3) the surveyor determined employee number 3 (as listed on the form CMS-209), with a date of hire of July 2024, failed to have written authorization, from the laboratory director, to perform moderate complexity testing without direct supervision. B) In an interview, at 9:30 a.m.. on 9/12/24, laboratory employee #2 (as listed on the form CMS-209) confirmed the lack of written authorizations to test for employee # 3 (on form CMS 209) and confirmed the employee is performing and reporting moderately complex complete blood cell procedures.