

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D0693601	(X3) Date Survey Completed 04/02/2026
Name of Provider or Supplier Lakeside Family Medicine	Street Address, City, State 124 Hollywood Avenue, Hot Springs, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5779	<p>CORRECTIVE ACTIONS CFR(s): 493.1282(a)</p> <p>(a) Corrective action policies and procedures must be available and followed as necessary to maintain the laboratory's operation for testing patient specimens in a manner that ensures accurate and reliable patient test results and reports.</p> <p>This STANDARD is not met as evidenced by: Based upon review of laboratory policies and procedures, review of quality control (QC) results for White Blood Cell Count (WBC) for June 2025, lack of documentation, and interviews with laboratory staff, the laboratory failed to follow written policies and procedures for corrective actions when quality control results failed to meet acceptable criteria. Survey findings follow: A) A review of the laboratory general policies and procedures for quality control revealed that when quality controls failed to meet the acceptable criteria "corrective action should be documented on the corrective action log". B) A review of QC results for WBC assays performed in June 2025 revealed that on 6/10/25 QC material lot # 510607 was resulted below acceptable range at 07:58 a.m., repeated at 08:03 a.m., 08:08 a.m., 08:34 a.m., 08:39. a.m., 09:06 a.m., before being acceptable at 09:22 a.m. C) Review of the Corrective Action log revealed that corrective action was documented as "rerun 2 & 3 on 7th attempt OK". Repeating QC six times does not represent corrective action. . D) In an interview at 11:15 a.m. on 4/2/26, laboratory staff members (#2, #3, #4 as listed on the form CMS-209) confirmed the lack of written corrective action for the quality control failure identified above.</p>