

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D0696799	(X3) Date Survey Completed 01/04/2023
Name of Provider or Supplier Westgate Family Medicine	Street Address, City, State 2266 Albert Pike Road, Hot Springs, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5785	<p>CORRECTIVE ACTIONS CFR(s): 493.1282(b)(3)</p> <p>(b) The laboratory must document all corrective actions taken, including actions taken when any of the following occur: (b)(3) The criteria for proper storage of reagents and specimens, as specified under 493.1252(b), are not met.</p> <p>This STANDARD is not met as evidenced by: Through a review of the temperature charts for January through December 2022, lack of documentation, and interviews with laboratory staff, it was determined the laboratory failed to take corrective actions when refrigerator temperatures failed to meet the laboratory's criteria for acceptability. Survey findings include: A. Review of the temperature charts for January through December 2022 showed an acceptable temperature range for the laboratory refrigerator listed as 34 to 48 degrees F (Fahrenheit) used in January and February then an acceptable temperature range of 35.6 to 46.4 in use for August through December. B. Review of temperature charts for January through December 2022 showed the following days when temperature was documented outside of the acceptable range and corrective actions were not documented: The chart for January and February shows three of thirty-six days that were out of range with no corrective actions; September 2022 temperature chart includes six of twenty-one days that were out of acceptable range without documented corrective actions; October 2022 temperature chart includes seven of twenty-one days that were out of acceptable range without documented corrective actions; November 2022 temperature chart includes seven of twenty-one days that were out of acceptable range without documented corrective actions; and December 2022 temperature chart includes fourteen of twenty days that were out of acceptable range without documented corrective actions C. In an interview, at 11:105 on 1/4/2023, the laboratory director confirmed the temperatures were outside of acceptable limits and that no corrective actions were documented.</p>