

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D0697597	(X3) Date Survey Completed 04/30/2021
Name of Provider or Supplier St Bernards Physician Clinics, Inc	Street Address, City, State 21110 Hwy 18 East, Monette, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5401	<p>PROCEDURE MANUAL CFR(s): 493.1251(a)</p> <p>A written procedures manual for all tests, assays, and examinations performed by the laboratory must be available to, and followed by, laboratory personnel. Textbooks may supplement but not replace the laboratory's written procedures for testing or examining specimens.</p> <p>This STANDARD is not met as evidenced by: Through a review of the laboratory policy and procedure manual, lack of documentation, and interviews with laboratory staff, it was determined laboratory personnel failed to follow written procedures for verifying alert value results. Survey findings include: A. During a review of the laboratory policies and procedures it was revealed that the "Alert Values" policy states, "All Alert Values should be rechecked before calling the physician. The policy lists alert values for White Blood Cells (WBC) as less than 2.5 and greater than 20.0. B. During a review of the instrument data log for 2020 and 2021, the surveyor identified two patients with alert values as described in the Alert Values policy. One of two samples, with alert values, failed to have documentation that the test was repeated to recheck the results. Patient #2 (as listed on the patient identification worksheet) had a WBC of 21.2 reported on 12/15 /2020. There was no documentation that the test was repeated to verify the results. C. In an interview, 10:40 on 4/30/2021, the technical consultant confirmed the alert value policy had not been followed for the high WBC on 12/15/2020.</p>