

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D0896920	(X3) Date Survey Completed 11/02/2022
Name of Provider or Supplier Uams Regional Programs Jonesboro	Street Address, City, State 311 E Matthews Ave, Jonesboro, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5201	<p>CONFIDENTIALITY OF PATIENT INFORMATION CFR(s): 493.1231</p> <p>The laboratory must ensure confidentiality of patient information throughout all phases of the total testing process that are under the laboratory's control.</p> <p>This STANDARD is not met as evidenced by: Through observations made during a tour of the laboratory and interviews with laboratory staff, it was determined the laboratory failed to ensure confidentiality of patient information by having patient information on a video screen within view of the patient drawing chair. Survey findings include: A. During a tour of the laboratory, at 9:50 on 11/2/2022, the surveyor observed a large video screen on the wall of the laboratory within sight of the chair where patients sit to have their blood drawn. The video screen listed patients who were in the clinic and included the patient first initial and last names. B. During an interview at the time of the laboratory tour, laboratory employee #3 (as listed on the form CMS-209) confirmed that patient information is visible to anyone having blood drawn in the laboratory.</p>
D5417	<p>TEST SYSTEMS, EQUIPMENT, INSTRUMENTS, REAGENT CFR(s): 493.1252(d)</p> <p>Reagents, solutions, culture media, control materials, calibration materials, and other supplies must not be used when they have exceeded their expiration date, have deteriorated, or are of substandard quality.</p> <p>This STANDARD is not met as evidenced by: Through observations made during a tour of the laboratory and interviews with laboratory staff, it was determined the laboratory had Vacutainer tubes available for use when they had exceeded their expiration date. Survey findings include: A. During</p>

a tour of the laboratory, at 9:50 a.m. on 11/2/2022, the surveyor observed ten 3.0 ml K2 EDTA Vacutainer tubes (lot # 1074752) in the test tube rack on a table beside the blood drawing chair. The Vacutainer tubes had an expiration date of 7/31/2022. B. In an interview at 9:50 a.m. on 11/2/2022, laboratory personnel #3 (as listed on the form CMS-209) confirmed the expired Vacutainer tubes were available for use when they had exceeded their expiration date.