

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  04D1002596	<b>(X3) Date Survey Completed</b>  05/06/2026
<b>Name of Provider or Supplier</b>  Nea Baptist Clinic - Pediatrics	<b>Street Address, City, State</b>  4910 Medical Blvd Ste A, Jonesboro, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D5813</b>	<p>TEST REPORT CFR(s): 493.1291(g)</p> <p>(g) The laboratory must immediately alert the individual or entity requesting the test and, if applicable, the individual responsible for using the test results when any test result indicates an imminently life-threatening condition, or panic or alert values.</p> <p>This STANDARD is not met as evidenced by: Based on a review of the laboratory panic value policy, a review of the hematology instrument datalog and patient medical records, lack of documentation, and interviews with laboratory staff, it was determined the laboratory failed to document that the healthcare provider was notified of alert values. Survey findings include: A. The laboratory Alert Values policy (Revised 2/2021) states that a White Blood Cell count (WBC) less than 1.5 and greater than 25 should be treated as panic values. The policy further states "All alert values should be communicated to the physician, the physician's nurse, or authorized personnel. Lab personnel calling the ALERT must state the patient's name and the ALERT value. Lab personnel must document the initials of the person receiving the information and the date and time the ALERT information is give." B. One of one alert value results, observed on the instrument datalog, failed to document that the policy was followed. The medical record of Patient #190466741 does not document that the provider was immediately notified of the patient's WBC result of 29.5 on 1/20/26. C. In an interview at 1:15 pm on 5/6/26, testing personnel #3 (as listed on the CMS-209 form) stated "The result wasn't treated as a critical because it wasn't flagged in the system."</p>