

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D1050346	(X3) Date Survey Completed 03/19/2025
Name of Provider or Supplier Baxter Health Premier Family Clinic	Street Address, City, State 1417 Gladden Street, Harrison, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6018	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(4)(iii)</p> <p>(e)(4)(iii) All proficiency testing reports received are reviewed by the appropriate staff to evaluate the laboratory's performance and to identify any problems that require corrective action; and</p> <p>This STANDARD is not met as evidenced by:</p> <ul style="list-style-type: none"> . Based on a review of the Proficiency Testing evaluation reports of 2023 and 2024, Quality Assurance reports, policy, lack of documentation, as well as interviews with staff, it was determined the laboratory director failed to ensure proficiency testing reports were reviewed to evaluate the laboratory's performance and identify any problem that may require corrective action on 1 of 5 testing events. A. The laboratory scored an 80% for the analyte mean corpuscular hemoglobin concentration for the second proficiency testing event of 2024. B. Laboratory policy states : "A survey exception report is completed when there is unacceptable proficiency testing scores or results outside of the expected ranges for ungraded analytes." C. Review of Proficiency Testing Performance Evaluation forms for the second proficiency testing event of 2024 and Quality Assessment Reports for 2024 showed no assessment of the unacceptable score for mean corpuscular hemoglobin concentration. D. In an interview on 3/19/25 at 9:54 am the Technical Consultant confirmed that there was not any documentation showing a review of the unacceptable score available.