Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number**	**(X3) Date Survey Completed**
	04D1052514	08/02/2023
Name of Provider or Supplier	**Street Address, City, State**	
Sherwood Urgent Care-Searcy,Ar	610 Shepherd Way, Searcy, AR	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5807	TEST REPORT CFR(s): 493.1291(d) Pertinent "reference intervals" or "normal" values, as determined by the laboratory performing the tests, must be available to the authorized person who ordered the tests and, if applicable, the individual responsible for using the test results. This STANDARD is not met as evidenced by: Based on a review of the package insert for Triage D-Dimer Test patient D-Dimer test results in the laboratory log book, patient final test results from the medical records, lack of normal reference ranges, and interviews with the laboratory director, it was revealed the laboratory failed to make normal ranges for D-dimer available to the individuals responsible for using the test results. Survey findings include: A. The surveyor reviewed the package insert for Triage D-Dimer Test and determined the manufacturer's expected ranges stated, "The expected values from 208 apparently healthy individuals are less than 600 ng/ml. Each laboratory should establish a reference range that is representative of the patient population to be evaluated." B. In an interview, at 12:25 on 8/2/2023, the laboratory director (as listed on the form CMS-209) stated that the laboratory did not establish a normal range for D-Dimer and further stated that she doesn't know how providers are made aware of abnormal D-Dimer results. C. The surveyor reviewed ten patient D-dimer results as documented in the laboratory records. Two of ten results reviewed were above the manufacturer's normal values listed in the package insert (600 ng/ml). On 6/13/2023 Patient #83019 had a D-Dimer result reported as 824 (documented in the column listed as "In Range"). On 7/21/2023 Patient #45280 had a D-Dimer result reported as 2380 (documented in the column listed as "In Range"). There was no documentation on either report (two of two) to indicate that the D-Dimer results were abnormal.
D6054	TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(9)

	The technical consultant is responsible for evaluating and documenting the performance of individuals responsible for moderate complexity testing at least annually, after the first year. This STANDARD is not met as evidenced by: Based on a review of the CMS-209 form dated 8/2/2023, a review of personnel records for eight of eight laboratory personnel, lack of documentation, and interviews with laboratory staff, the it was revealed the technical consultant failed to evaluate the performance of moderate complexity testing personnel at least annually. Survey findings include: A. The CMS-209 form dated 8/2/2023 included six testing personnel listed as #2, #3, #4, #5, #6, and #8 on the form. B. One of six testing personnel (#8) failed to have competency assessment documented in the last twelve months. A review of personnel records for #8, revealed the last documentation of competency assessment was dated 4/25/2022 (15 months prior to the survey date). C. In an interview, at 10:00 a.m. on 8/2/2023, the laboratory director stated that there were no other competency assessments available for review.