

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D2006249	(X3) Date Survey Completed 09/17/2025
Name of Provider or Supplier Family Medicine Of White Hall	Street Address, City, State 7245 Sheridan Rd, White Hall, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5445	<p>CONTROL PROCEDURES CFR(s): 493.1256(d)(1)(2)(g)</p> <p>(d) Unless CMS Approves a procedure, specified in Appendix C of the State Operations Manual (CMS Pub. 7), that provides equivalent quality testing, the laboratory must-- (d)(1) Perform control procedures as defined in this section unless otherwise specified in the additional specialty and subspecialty requirements at 493.1261 through 493.1278. (d)(2) For each test system, perform control procedures using the number and frequency specified by the manufacturer or established by the laboratory when they meet or exceed the requirements in paragraph (d)(3) of this section. (d)(3) At least once each day patient specimens are assayed or examined perform the following for:</p> <p>This STANDARD is not met as evidenced by: Based upon interviews with laboratory staff members, complete blood cell count (CBC) Quality Control (QC) reports, patient result reports, and lack of documentation, the laboratory reported patient CBC result without performing required quality control on one of twenty-one days of testing in October 2024. Findings follow: A) Reviewing Quality Control Procedures documents states, "1. At least two levels of quantities controls must be ran each day." No level of CBC quality controls were performed on 10/23/24. B) Review of CBC QC Levey Jennings report for October 2024 revealed that there was no evidence of QC being performed on Wednesday 10/23/24. C) Review of patient results reports revealed that CBC's were performed and reported on patient 17873 on Wednesday, 10/23/24. D) Upon request, the laboratory could not provide the documentation of QC results for CBC testing on 10/23/24. E) In an interview on 9/17/25 at 12:19 p.m. the Testing Personnel -1 listed on form CMS 209 confirmed that CBCs were performed and reported on that day, identified above, without the required quality control being performed.</p>