

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b> 04D2025667	<b>(X3) Date Survey Completed</b> 06/12/2019
<b>Name of Provider or Supplier</b> Mission Family Practice	<b>Street Address, City, State</b> 2630 E Citizens Drive, Fayetteville, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D6032</b>	<p><b>LABORATORY DIRECTOR RESPONSIBILITIES</b> CFR(s): 493.1407(e)(14)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(14) Specify, in writing, the responsibilities and duties of each consultant and each person, engaged in the performance of the preanalytic, analytic, and postanalytic phases of testing, that identifies which examinations and procedures each individual is authorized to perform, whether supervision is required for specimen processing, test performance or results reporting, and whether consultant or director review is required prior to reporting patient test results.</p> <p>This STANDARD is not met as evidenced by: Through a review of personnel records for the four testing personnel, and interviews with laboratory staff, it was determined the laboratory director failed to give written authorization for testing personnel to perform the moderate complexity testing for one of four testing personnel. Survey findings follow: A. A review of personnel records, revealed there was no authorization to perform complete blood count testing signed by the laboratory director for one of four testing personnel listed on the form CMS-209. B. Upon request, the laboratory could not provide a authorization signed by the laboratory director for employee #4 (as listed on the form CMS-209) to perform complete blood count testing. C. In an interview at approximately 04:30 PM on 6/12 /19, laboratory employee #3 (listed as testing personnel on the form CMS-209), and the technical consultant (listed on the CMS 209 form) by telephone confirmed that the laboratory failed to have a signed authorization for laboratory employee #4 to perform complete blood count testing.</p>
<b>D6046</b>	<b>TECHNICAL CONSULTANT RESPONSIBILITIES</b>

CFR(s): 493.1413(b)(8)

(b) The technical consultant is responsible for-- (b)(8) Evaluating the competency of all testing personnel and assuring that the staff maintain their competency to perform test procedures and report test results promptly, accurately and proficiently.

This STANDARD is not met as evidenced by:

Through review of personnel records, lack of documentation and interview it was determined that the laboratory failed to document competency to perform testing on an annual basis for one of four testing personnel listed on the CMS 209 form for one of three years reviewed. Findings follow: A) Review of personnel records for the testing personnel, identified as number three on the CMS 209 form, revealed the initial competency evaluation was dated November 2016, the second competency evaluation was dated June 2017, and a final competency evaluation was dated January 2019. B) Upon request, the laboratory was unable to provide a competency evaluation for the testing personnel, identified as number 3 on the CMS 209 form, for a period between June 2017 and January 2019. C. In an interview on 6/12/19 at approximately 04:30 PM, the testing personnel, identified as number 3 on the CMS 209 form, and the technical consultant ( on telephone), identified as number 2 on the CMS 209 form, confirmed that competency to perform moderately complex testing had not been performed on the testing personnel, identified as number 3 on the CMS 209 form, between June 2017 and January 2019.