Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D2035986	(X3) Date Survey Completed 11/20/2025
Name of Provider or Supplier Sherwood Urgent Care-Lonoke	**Street Address, City, State** 1306 N Center Street, Lonoke, AR	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5413	TEST SYSTEMS, EQUIPMENT, INSTRUMENTS, REAGENT CFR(s): 493.1252(b) (b) The laboratory must define criteria for those conditions that are essential for proper storage of reagents and specimens, accurate and reliable test system operation, and test result reporting. The criteria must be consistent with the manufacturer's instructions, if provided. These conditions must be monitored and documented and, if applicable, include the following: (b)(1) Water quality. (b)(2) Temperature. (b)(3) Humidity. (b)(4) Protection of equipment and instruments from fluctuations and interruptions in electrical current that adversely affect patient test results and test reports. This STANDARD is not met as evidenced by: Based on review of manufacturer's instruction, temperature and humidity logs, and interview with staff, the laboratory failed to follow manufacturer's instructions for operational environment relative humidity for Sysmex XP-300. Findings follow: A) Review of the Sysmex XP-300 instrument manual (Automated Hematolgoy Analyzer XP Series XP-300 Instruction for Use (North American Edition), Code No. Au553517, rev. Feb 2013), revealed the operating environment for relative humidity is "30 to 85% ". B) Review of the laboratory humidity log revealed a target range of "20-80%." C) Review of the laboratory humidity log revealed humidity below 30% on 24 of 110 days of operation in January, February, March, and November of 2025. D) During an interview on 11/20/25 at 10:36 am the lab director confirmed the operation of the Sysmex XP-300 below 30% humidity and the incorrect range stated on the humidity log.