

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D2074945	(X3) Date Survey Completed 09/28/2022
Name of Provider or Supplier Poplar Healthcare, Pllc	Street Address, City, State 206 Shoppingway, West Memphis, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5413	<p>TEST SYSTEMS, EQUIPMENT, INSTRUMENTS, REAGENT CFR(s): 493.1252(b)</p> <p>The laboratory must define criteria for those conditions that are essential for proper storage of reagents and specimens, accurate and reliable test system operation, and test result reporting. The criteria must be consistent with the manufacturer's instructions, if provided. These conditions must be monitored and documented and, if applicable, include the following: (1) Water quality. (2) Temperature. (3) Humidity. (4) Protection of equipment and instruments from fluctuations and interruptions in electrical current that adversely affect patient test results and test reports.</p> <p>This STANDARD is not met as evidenced by: Through observation, review of temperature records, lack of documentation and interview it was determined that the laboratory failed to monitor the temperature of two of five rooms in which supplies with storage temperature requirements were stored on each day of operation. Findings follow: A) During a tour of the laboratory on 9/28/22 at 08:15 AM five rooms containing items with a temperature storage requirement , the office, Pre GPP, GPP Set up, PCR GPP and storage room all separated by a closable door, were observed. B) During a review of the laboratory's temperature records it was noted that temperature records for only the Pre GPP, the GPP Set Up, and PCR GPP were presented. C) During a tour of the laboratory on 9/28 /22 at 10:30 am, eight boxes of Magna Pure Processing cartridges with a storage temperature requirement of 2 degrees C. to 30 degrees C. lot # 20018531 expiration date 2023-11-30 and 2 boxes of Magna Pure Processing cartridges with a storage temperature requirement of 2 degrees C. to 30 degrees C. lot # 21435438 expiration date 2024-05-31 were observed in the storage room and 18 bottles of Bio Code Buffer A lot # 06-03067 expiration dates 2023-03-31 with a storage temperature requirement of 2 degrees C. to 30 degrees C. were observed in the office D) Upon request, the laboratory could not present the temperature records for the storage room and the office in which the supplies identified above were stored,. E) In an interview on 9/28</p>

/22 at 10:34 am the laboratory staff member, identified as number one on the Entrance /Exit Conference attendance record, stated that the daily temperature of the two rooms in which the supplies, identified above, were stored had not been monitored and recorded..