

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D2098709	(X3) Date Survey Completed 08/23/2024
Name of Provider or Supplier First Care Walkin Clinic	Street Address, City, State 120 Adcock Rd, Ste A, Hot Springs, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5209	<p>PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Review of the CMS 209 form, lack of documentation and interviews with laboratory staff, determined the laboratory failed to assess employee competency as directed in personnel requirements. Survey findings follow: A) Review of the CMS 209 form submitted by the laboratory revealed that the Testing Personnel (TP) #1 on the CMS 209 form was listed as the General Supervisor (GS). B) Review of personnel records for GS on the CMS 209 form, revealed that no competency evaluation for the position of general supervisor was present. C) Upon request, the laboratory was unable to provide documentation of competency determinations for calendar year 2022 or 2023 for the position of general supervisor for the personnel identified above. D) In an interview at 12:18 p.m. on 8/23/2024, the technical consultant (TC on the form CMS 209) confirmed that competency determinations have not been performed on the personnel designated as general supervisor.</p>