

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D2127194	(X3) Date Survey Completed 08/27/2025
Name of Provider or Supplier Walnut Ridge Family Medical Clinic	Street Address, City, State 1045 West Main Street, Suite C, Walnut Ridge, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5209	<p>PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on review of the CMS 209 form, personnel records, and interview it was determined that the competency of the Technical Supervisor (TS) was not assessed by the laboratory director on an annual basis. Findings follow: A) Review of Technical Supervisor (TS) personnel files on the CMS 209 form, one of two TS personnel revealed that the annual evaluation of the competency of the TS-1 personnel was not documented annually for 2024, and 2025. B) Upon request, the laboratory was unable to provide other competency evaluations of the TS-1 personnel on the CMS 209 form, no 2024 and 2025 competency evaluation for TS-1. C) In an interview on 8/26/2025 at 12:22 p.m. Technical Consultant on the CMS 209 form said, "no other competency evaluations were present and available".</p>
D6031	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(13)</p> <p>(e)(13) Ensure that an approved procedure manual is available to all personnel responsible for any aspect of the testing process; and</p> <p>This STANDARD is not met as evidenced by: Through a review of policy and procedure manuals, lack of documentation, and interviews with laboratory staff, it was determined the current laboratory director failed to sign and date a procedure as approved. Survey findings follow: A. A policy</p>

and procedure manual for Proficiency Testing (PT) on the Agilent Technologies 6420 Triple Quad Liquid Chromatography Mass Spectrometer (LC/GC) for high complexity testing presented without approval of the Laboratory Directory. B. In an interview on 8/27/2025 at 2:39 p.m. Technical Consultant confirmed no signature of approval for the Proficiency Testing (PT) on the Agilent Technologies 6420 Triple Quad Liquid Chromatography Mass Spectrometer (LC/GC) for high complexity testing.