

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D2132375	(X3) Date Survey Completed 01/23/2026
Name of Provider or Supplier Franks Dermatology	Street Address, City, State 4220 North Rodney Parham #320, Little Rock, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5413	<p>TEST SYSTEMS, EQUIPMENT, INSTRUMENTS, REAGENT CFR(s): 493.1252(b)</p> <p>(b) The laboratory must define criteria for those conditions that are essential for proper storage of reagents and specimens, accurate and reliable test system operation, and test result reporting. The criteria must be consistent with the manufacturer's instructions, if provided. These conditions must be monitored and documented and, if applicable, include the following: (b)(1) Water quality. (b)(2) Temperature. (b)(3) Humidity. (b)(4) Protection of equipment and instruments from fluctuations and interruptions in electrical current that adversely affect patient test results and test reports.</p> <p>This STANDARD is not met as evidenced by: Based on a review of 2024 and 2025 temperature and humidity records, laboratory instrumentation manuals, and interview with laboratory staff, the laboratory failed to document daily humidity. Survey findings include: A. A review of laboratory instrumentation manuals revealed performance specifications of a maximum of 60% relative humidity for the Leica CM1520 Cryostat (Instructions for Use CM1520-Cryostat, V 1.5 RevG- 10/2016, English). B. Through a review of temperature and humidity records for 2024 and 2025 it was revealed the laboratory failed to document humidity for 24 months for 2024 and 2025. C. In an interview, at 10:37am on 1/23 /2026, the operation manger listed on entrance/exit interview form, confirmed the laboratory humidities were not documented on days the laboratory was in operation.</p>
D5417	<p>TEST SYSTEMS, EQUIPMENT, INSTRUMENTS, REAGENT CFR(s): 493.1252(d)</p> <p>(d) Reagents, solutions, culture media, control materials, calibration materials, and other supplies must not be used when they have exceeded their expiration date, have deteriorated, or are of substandard quality.</p>

This STANDARD is not met as evidenced by:

Based on observation and interview with laboratory staff, the laboratory had supplies available for use after their expiration date. Findings follow: A) During a tour of the laboratory on 1/23/26 at 12:16 pm, one bottle Mercedes Scientific Subzero Freezing Medium Lot# 45148 expiration date 08/2025, four bottles Signature Series Eprelia Mounting Medium Lot# 136298 expiration date 2025-10-29, and four bottles Signature Series Eprelia Mounting Medium Lot# 124381 expiration date 10-2024 were observed in a the laboratory, available for use beyond the expiration date. B) In an interview on 1/23/26 at 12:33 pm the operation manger listed on entrance/exit interview form confirmed that the items, identified above, had exceeded their expiration dates and were available for use in the laboratory.