

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 04D2275644	(X3) Date Survey Completed 09/25/2025
Name of Provider or Supplier Unity Health Jacksonville	Street Address, City, State 1400 Braden Street, Jacksonville, AR	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5401	<p>PROCEDURE MANUAL CFR(s): 493.1251(a)</p> <p>(a) A written procedures manual for all tests, assays, and examinations performed by the laboratory must be available to, and followed by, laboratory personnel. Textbooks may supplement but not replace the laboratory's written procedures for testing or examining specimens.</p> <p>This STANDARD is not met as evidenced by: Based on a review of laboratory policies and procedures for Blood Bank Section, a review of the daily quality assurance on reagents records, and interviews with laboratory staff, the laboratory failed to follow written procedures for daily testing of reagents and no procedure for blood product storage, alarm testing for blood product. Survey findings include: A) The laboratory policy and procedure titled, "ABO Rh Quality Control" states the following, "The procedure used for daily quality assurance of reagents is based on agglutination." Blood banking started September 2024, and daily quality testing of reagents agglutination was not performed. B) September through December 2024 daily quality control was performed only 44 out of 110 days. C) January through July 2025 daily quality control was performed only 46 out of 212 days. D) In an interview on 9/25/2025 at 11:18 a.m., the Technical Consultant (TC) confirmed no daily quality testing of reagents agglutination was not performed. E) Upon request, the laboratory could not provide additional policies and procedures that defined blood and blood product storage, appropriate conditions, adequate temperatures, and testing alarm system for blood products. F) In an interview on 9/25/2025 at 11:33 a.m., the Technical Consultant (TC) confirmed no additional policy existed.</p>