

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  05D0550213	<b>(X3) Date Survey Completed</b>  03/15/2021
<b>Name of Provider or Supplier</b>  Saint John's Physician Partners	<b>Street Address, City, State</b>  2001 Santa Monica Blvd, Ste 970w, Santa Monica, CA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D2099</b>	<p><b>ENDOCRINOLOGY</b> CFR(s): 493.843(b)</p> <p>Failure to attain an overall testing event score of at least 80 percent is unsatisfactory performance.</p> <p>This STANDARD is not met as evidenced by: Based on the Medical Laboratory Evaluation (MLE-M2) proficiency testing reports, review of five (5) randomly selected patient result records from 10/11/2019 to 02/09/2021, and interview with the laboratory technical supervisor (TS), the laboratory failed to attain a score of at least 80 percent for Endocrinology free thyroxine (TY) . The findings included: 1. MLE-M2 second event 2019 (Q2-2019) reported a proficiency testing score of 40% for the Free Thyroxine (TY) analyte giving the subspecialty of Endocrinology a 70% overall score. Sample Reported Result Expected Result CH-06 6.6 5.0-7.8 CH-07 5.6 4.0-6.5 CH-08 *12.0 5.0-7.7 CH-09 *9.1 3.4-5.8 CH-10 *5.5 1.4-2.7 2. The technical supervisor confirmed on 03/15/2021 that the laboratory had failed to attain a proficiency score of at least 80 percent for Free Thyroxine (TY). 3. Based on the laboratory's annual test volume declaration (03/15/2021) the laboratory analyzed and reported 3,298 Endocrinology tests.</p>
<b>D6087</b>	<p><b>LABORATORY DIRECTOR RESPONSIBILITIES</b> CFR(s): 493.1445(e)(3)(iii)</p> <p>The laboratory director must ensure that laboratory personnel are performing the test methods as required for accurate and reliable results.</p> <p>This STANDARD is not met as evidenced by: Based on laboratory technical supervisor and testing personnel interviews, proficiency</p>

test reports documents for Endocrinology, and policies and procedures record review on March 15, 2021; the laboratory director failed to ensure that laboratory personnel are performing the test methods as required for accurate and reliable results. See D2099.