

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 05D0676091	(X3) Date Survey Completed 02/18/2021
Name of Provider or Supplier Office Laboratory Associates	Street Address, City, State 16133 Ventura Blvd, Ste 350, Encino, CA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2121	<p>HEMATOLOGY CFR(s): 493.851(a)</p> <p>Failure to attain a score of at least 80 percent of acceptable responses for each analyte in each testing event is unsatisfactory analyte performance for the testing event.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory's American Proficiency Institute (API) testing records, five (5) random patients sampling, and interview with the testing personnel; it was determined that the laboratory failed to attain a score of at least 80 percent of acceptable responses for Erythrocyte Count on the third event of 2020 (Q3-2020). The findings included: 1. The API proficiency program gave an unsatisfactory score of 40% for Red Blood Cell Count (RBC) for Q3-2020. 2. Based on the laboratory's annual testing declaration submitted on the day of the survey February 18, 2021, the laboratory analyzed and reported approximately 1,768 Complete Blood Count which included RBC, during the time the laboratory had unsatisfactory proficiency testing results. 3. The technical supervisors confirmed on 2/18/2021 at approximately 11:45 a. m. that the laboratory received the above proficiency score of 40% for Erythrocyte Count (RBC) described in 1.</p>
D6074	<p>TESTING PERSONNEL RESPONSIBILITIES CFR(s): 493.1425(b)(5)</p> <p>Each individual performing moderate complexity testing must be capable of identifying problems that may adversely affect test performance or reporting of test results and either must correct the problems or immediately notify the technical consultant, clinical consultant or director.</p> <p>This STANDARD is not met as evidenced by:</p>

Based on review of the laboratory's American Proficiency Institute testing records for the third event of 2020 and interview with the testing person, it was determined that the testing personnel failed to identify problems that may adversely affect test performance or reporting of test results and either must correct the problems or immediately notify the technical consultant, clinical consultant or director (See D 2121).