

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 05D0956168	(X3) Date Survey Completed 08/12/2026
Name of Provider or Supplier 21st Century Diagnostic Laboratory	Street Address, City, State 121 N Victory Blvd, Burbank, CA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5813	TEST REPORT CFR(s): 493.1291(g) (g) The laboratory must immediately alert the individual or entity requesting the test and, if applicable, the individual responsible for using the test results when any test result indicates an imminently life-threatening condition, or panic or alert values. This STANDARD is not met as evidenced by: Based on Surveyor review of laboratory's patient testing records, instrument print out, critical results called log and interview with the laboratory testing person on August 12, 2026, at 1:00 p.m., the laboratory failed to report the panic value immediately to the responsible physician for 4 samples out of 4 samples reviewed. The findings include: 1. The laboratory's Cobas instrument print-out showed that it had obtained the BUN results 74.3 mg/dL for the sample # 10235754 at 11:33 p.m. on June 30, 2026, which was indicated a panic value. However, it did not alert the ordering physician immediately. Instead, it alerted the physician on the next day on July 1st, 2026, at 11:00 a.m. Similarly, for sample 10235700 the lab obtained a panic value $46 \times 10^3/\mu\text{L}$ for platelet at 8:09 p.m. on June 30, 2026, but alerted on July 1st, 2026, at 2:10 p.m.; for sample # 10235968 a panic value 2.9 mg/dL for creatinine at 10:03 p.m. on July 6, 2026, but alerted on July 7, 2026, at 11:00 a.m.; for sample # 10236102 a panic value 430 mg/dL for glucose at 9:09 p.m. on July 8, 2026, but alerted on July 9, 2026, at 12:30 p.m. The consequence of not reporting the panic value immediately may have harmed patients. 2. The laboratory testing person on August 12, 2026, at 1:00 p.m., affirmed that the laboratory did not alert the ordering physician immediately after obtaining the panic values. 3. The laboratory's testing declaration form, signed by the laboratory director on 8/4/2026, stated that the laboratory performed approximately 570,330 tests, annually.
D6007	LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(1)

(e) The laboratory director must-- (e)(1) Ensure that testing systems developed and used for each of the tests performed in the laboratory provide quality laboratory services for all aspects of test performance, which includes the preanalytic, analytic, and postanalytic phases of testing;

This STANDARD is not met as evidenced by:

Based on Surveyor review of laboratory's patient testing records, instrument print out, critical results called log and interview with the laboratory testing person on August 12, 2026, at 1:00 p.m., the laboratory director failed to develop a system to ensure quality laboratory services throughout the postanalytical phases of testing. The findings include: See D5813.