

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 05D1061636	(X3) Date Survey Completed 09/24/2025
Name of Provider or Supplier J Robert West Md Inc	Street Address, City, State 4244 Riverwalk Pkwy, Ste 170, Riverside, CA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5429	<p>MAINTENANCE AND FUNCTION CHECKS CFR(s): 493.1254(a)(1)</p> <p>(a)(1) Maintenance as defined by the manufacturer and with at least the frequency specified by the manufacturer.</p> <p>This STANDARD is not met as evidenced by: Based on the surveyor's review of the laboratory's policies and procedures, preventive maintenance (PM) documentation, six (6) patient records, and interviews with the laboratory's director of training (DT) and Regional Manager (RM); the laboratory failed to establish and follow a policy and procedure in place for the calibration of the thermometers as defined by the manufacturer, with at least the frequency recommended for the laboratory's equipment prior to patient testing. The findings include: 1. The laboratory failed to provide PM documentation for the years 2023, 2024, and 2025 for the digital thermometers used in the laboratory according to manufacturer's requirements, to be performed annually. 2. No corrective action report was available for review at the time of the survey. 3. The DT and RM affirmed by interviews on September 24, 2025, at approximately 12:30 p.m., that the laboratory missed the PM for the year 2023, 2024, and 2025 for the thermometers used to measure room temperature and humidity during patients' Mohs sample processing and storage of permanent glass slides. 4. According to the testing volume declaration submitted at the time of the survey, the laboratory performed and reported approximately 180 tests annually for Histopathology- Mohs during the time annual equipment PM for the microscope was missed to be performed and documented.</p>
D6014	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(3)(iii)</p> <p>(e)(3)(iii) Laboratory personnel are performing the test methods as required for accurate and reliable results;</p>

This STANDARD is not met as evidenced by:
Based on the cited deficiency, the Laboratory Director is herein cited for failing in the responsibility of ensuring that the testing personnel performing patient testing, including preventive maintenance of thermometers, maintain accuracy and reliability as required. See D5429.