Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number**	**(X3) Date Survey Completed**
	06D2169671	04/13/2026
Name of Provider or Supplier	**Street Address, City, State**	
Quality Urgent Care, Llc	1335 E South Boulder Rd, Unit C, Louisville, CO	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	Based on an on-site complaint survey conducted on April 7, 2026, deficiencies were cited for Quality Urgent Care, LLC laboratory located in Louisville, Colorado.
D5439	CALIBRATION AND CALIBRATION VERIFICATION CFR(s): 493.1255(b) (b)(1) Following the manufacturer's calibration verification instructions; (b)(2) Using the criteria verified or established by the laboratory under 493.1253(b)(3)-- (b)(2)(i) Including the number, type, and concentration of the materials, as well as acceptable limits for calibration verification; and (b)(2)(ii) Including at least a minimal (or zero) value, a mid-point value, and a maximum value near the upper limit of the range to verify the laboratory's reportable range of test results for the test system; and (b)(3) At least once every 6 months and whenever any of the following occur: (b)(3)(i) A complete change of reagents for a procedure is introduced, unless the laboratory can demonstrate that changing reagent lot numbers does not affect the range used to report patient test results, and control values are not adversely affected by reagent lot number changes. (b)(3)(ii) There is major preventive maintenance or replacement of critical parts that may influence test performance. (b)(3)(iii) Control materials reflect an unusual trend or shift, or are outside of the laboratory's acceptable limits, and other means of assessing and correcting unacceptable control values fail to identify and correct the problem. (b)(3)(iv) The laboratory's established schedule for verifying the reportable range for patient test results requires more frequent calibration verification. This STANDARD is not met as evidenced by: Based on a review of the Medonic Complete Blood Count (CBC) instrument calibration documents and an interview with the technical consultant (TC) 1 during the survey, the laboratory failed to perform and document calibration verification procedures at least once every 6 months. The laboratory performs approximately 1000 CBC tests annually. Findings include: 1. A review of the Medonic CBC instrument calibration documents revealed that the laboratory performed calibrations in June

	2024, December 2024, July 2025 and January 2026, but did not perform calibration verification in June 2024 and January 2026. 2. An interview with TC 1 on April 7, 2026, at approximately 2:00 PM confirmed that the laboratory performed calibrations in June 2024, December 2024, July 2025 and January 2026, but did not perform calibration verification in June 2024 and January 2026.