

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 06D2191628	(X3) Date Survey Completed 08/04/2023
Name of Provider or Supplier Urgent Care Lakewood	Street Address, City, State 2616 E 120th Ave, Thornton, CO	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5209	<p>PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on an onsite records review, and interview with the office manager on August 4, 2023, the laboratory failed to establish a written policy to annually assess competency of the Clinical Consultant. Findings include: 1. Based on an onsite records review on August 4, 2023, it was determined the laboratory failed to establish a written policy to annually assess competency of the Clinical Consultant. 2. An interview with the office manager on August 4, 2023, at approximately 11:00 am confirmed that the laboratory failed to have a policy and assess competency of the Clinical Consultant.</p>
D5407	<p>PROCEDURE MANUAL CFR(s): 493.1251(d)</p> <p>Procedures and changes in procedures must be approved, signed, and dated by the current laboratory director before use.</p> <p>This STANDARD is not met as evidenced by: Based on direct observation of the laboratory, an interview with the office manager, and an interview with testing personnel (TP) #3 on August 4, 2023, the laboratory failed to have a procedure written and approved by the laboratory director for the Medonics M CBC analyzer. Findings include: 1. Based on a direct observation of the laboratory space on August 4, 2023 at approximately 09:00 AM, the laboratory failed</p>

to produce a written procedure approved by the laboratory director for their Medonics M CBC analyzer. 2. An interview with the office manager, and TP #3 on August 4, 2023, at approximately 10:30 AM confirmed that there was no written or approved procedure by the laboratory director for the Medonics M CBC analyzer.

D6053

TECHNICAL CONSULTANT RESPONSIBILITIES
CFR(s): 493.1413(b)(9)

The technical consultant is responsible for evaluating and documenting the performance of individuals responsible for moderate complexity testing at least semiannually during the first year the individual tests patient specimens.

This STANDARD is not met as evidenced by:
Based on an onsite records review, and interview with the office manager on August 4, 2023, it was determined that the technical consultant (TC) was not ensuring that competency evaluations for staff were being performed at least semiannually on testing personnel (TP) in their first year of patient testing. Findings include: 1. Based on records reviewed on August 4, 2023, it was determined that the TC failed to evaluate competency at least semiannually in their first year of testing for 3 out of 8 TP. 2. Based on an interview with the office manager on August 4, 2023, at approximately 10:30 am, it was confirmed that the TC was not ensuring that TP were being evaluated at least semiannually in their first year of testing for 3 out of 8 TP.