

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 07D0675523	(X3) Date Survey Completed 02/22/2022
Name of Provider or Supplier Planned Parenthood Of Southern New England	Street Address, City, State 345 Whitney Ave, New Haven, CT	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5821	<p>TEST REPORT CFR(s): 493.1291(k)</p> <p>When errors in the reported patient test results are detected, the laboratory must do the following: (k)(1) Promptly notify the authorized person ordering the test and, if applicable, the individual using the test results of reporting errors. (k)(2) Issue corrected reports promptly to the authorized person ordering the test and, if applicable, the individual using the test results. (k)(3) Maintain duplicates of the original report, as well as the corrected report.</p> <p>This STANDARD is not met as evidenced by: Based on staff interview and record review, the laboratory failed to provide a prompt corrective report when incorrect laboratory results were identified in the specialty of microbiology. Finding include: 1. Staff interview on 02/16/2022 at 12:50 pm with Technical Consultant (TC) revealed a patient complaint regarding a reporting issue of laboratory results as follows: a. A patient inquired on 08/21/2021 about a positive laboratory result in the electronic patient portal for trichomoniasis when she was told she had a yeast infection. b. Investigation of the patient visit notes by the provider on 08/23/2021 revealed that the patient did not have symptoms for and was not treated for trichomoniasis. c. The report stated yeast was not detected and 'Trich' was detected. d. A corrected report was not issued to date. 2. Record review on 02/16/2022 of the patient provider communication confirmed incorrect patient result as stated in 1b above. 3. Record review on 02/16/2022 of the laboratory report in the electronic medical record revealed no corrected report to date. 4. The laboratory processes 16,666 samples a year in the specialty of microbiology.</p>