

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 07D0679025	(X3) Date Survey Completed 06/20/2019
Name of Provider or Supplier Hartford Healthcare Cancer Institute	Street Address, City, State 80 Fisher Dr, Avon, CT	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6046	<p>TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(8)</p> <p>(b) The technical consultant is responsible for-- (b)(8) Evaluating the competency of all testing personnel and assuring that the staff maintain their competency to perform test procedures and report test results promptly, accurately and proficiently.</p> <p>This STANDARD is not met as evidenced by: Based on record review and staff interview, the laboratory failed to assure testing personnel maintain competency to perform and report accurate test results in the specialty of hematology. Findings include: 1. Record review on 6/20/19 of the 'corrective action documentation' revealed testing personnel #1 (TP1) reported a complete blood count test results with an improper flag comment on 6/4/19. The document further stated TP1 was educated by the technical consultant (TC) how to report with the correct flag comment. 2. Surveyor interview with TP1 on 6/20/19 at 11:45 AM revealed the following: a. TP1 was unsure of the correct flag comment to use when white blood cell and/or platelets were flagged by the instrument. b. Corrective action instituted above was not effective because TP1 was unsure of the proper steps to follow when instrument flags occurred. 3. Staff interview with the TC on 6/20/19 at 11:50 AM confirmed the above findings. 4. The laboratory performs 30,000 tests annually in the specialty of hematology.</p>