

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  07D2134371	<b>(X3) Date Survey Completed</b>  02/09/2018
<b>Name of Provider or Supplier</b>  Quest Diagnostics	<b>Street Address, City, State</b>  118 New London Tpke, Norwich, CT	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D3003</b>	<p>FACILITIES CFR(s): 493.1101(a)(2)</p> <p>The laboratory must be constructed, arranged, and maintained to ensure contamination of patient specimens, equipment, instruments, reagents, materials, and supplies is minimized.</p> <p>This STANDARD is not met as evidenced by: Based on record review and staff interview the laboratory failed to ensure humidity and temperature of the laboratory testing area is maintained. Findings include: 1. Record review of the laboratory's "Humidity / Temperature Chart" on 2/9/18 revealed the following: a. Humidity readings were out of the acceptable range (30-85%) listed on the above chart as follows: 1 of 14 working days in August 2017 5 of 22 working days in October 2017 11 of 21 working days in November 2017 20 of 20 working days in December 2017 18 of 22 working days in January 2018 7 of 7 working days to-date in February 2018 b. Room temperature readings were out of the acceptable range (18-24C) listed on the above chart as follows: 10 of 14 working days in August 2017 6 of 20 working days in September 2017 5 of 22 working days in October 2017 7 of 21 working days in November 2017 10 of 20 working days in December 2017 14 of 22 working days in January 2018 2 of 7 working days to-date in February 2018 c. Corrective actions documented in the above chart for 10 working days from August 2017 to December 2017 indicated "temperature running high, will monitor". 2. Staff interview with technical supervisor (TS) on 2/9/18 at 12:30 PM confirmed the above findings. TS stated humidity and temperature sensitive laboratory equipments, reagents and controls are being stored in the same location. TS further stated the laboratory has limited access to the thermostat as the building landlord maintains the thermostat. 3. The laboratory performs an estimated volume of 50,151 tests annually.</p>