

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 10D2102433	(X3) Date Survey Completed 04/20/2020
Name of Provider or Supplier Genesis Reference Laboratories Llc	Street Address, City, State 7924 Forest City Rd, Orlando, FL	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	Unannounced Complaint Investigation #2020007055 was conducted on April 20, 2020. Genesis Reference Laboratories LLC was not in compliance with 42 CFR 493, requirements for clinical laboratories.
D6079	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1445(a)(b)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, record and report test results promptly, accurately and proficiently, and for assuring compliance with the applicable regulations. (a) The laboratory director, if qualified, may perform the duties of the technical supervisor, clinical consultant, general supervisor, and testing personnel, or delegate these responsibilities to personnel meeting the qualifications under 493.1447, 493.1453, 493.1459, and 493.1487 respectively. (b) If the laboratory director reapportions performance of his or her responsibilities, he or she remains responsible for ensuring that all duties are properly performed.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview, the Laboratory Director failed to ensure test results for COVID-19 were reported promptly for 2 of 7 patient test results examined (#1 & 2). Findings: Patient #1's tests results showed that the sample was received by the laboratory on 4/11/20 at 12:29 PM and reported on 4/14/20 at 11:00 PM. Patient #2's tests results showed that the sample was received by the laboratory on 4/11/20 at 12:32 PM and reported on 4/14/20 at 11:00 PM. Patient #1 and #2 tests results were reported 82 hours after receiving the samples in the laboratory. The laboratory has performed 4,508 COVID-19 tests on patients between 3/17/20 and 4/20/20. During the interview on 4/20/20 at 4:41 PM, the Operations Manager stated they tell</p>

physicians that the turn around time for COVID-19 results is 24 to 48 hours. At 4:55 PM, the Operations Manager stated that test result on Patient #1 and #2 were reported after 48 hours.

D6168

TESTING PERSONNEL
CFR(s): 493.1487

The laboratory has a sufficient number of individuals who meet the qualification requirements of 493.1489 of this subpart to perform the functions specified in 493.1495 of this subpart for the volume and complexity of testing performed.

This CONDITION is not met as evidenced by:

The laboratory did not have a copy of the diploma and foreign equivalency evaluation for 1 of 6 testing personnel (F), which is required to verify what the foreign education would be in the United States. Findings: Cross Reference D6171. Based on record review and interview, the laboratory failed to have a copy of the diploma and foreign equivalency evaluation for 1 of 6 testing personnel (F) out.

D6171

TESTING PERSONNEL QUALIFICATIONS
CFR(s): 493.1489(b)

(b) Meet one of the following requirements: (b)(1) Be a doctor of medicine, doctor of osteopathy, or doctor of podiatric medicine licensed to practice medicine, osteopathy, or podiatry in the State in which the laboratory is located or have earned a doctoral, master's or bachelor's degree in a chemical, physical, biological or clinical laboratory science, or medical technology from an accredited institution; (b)(2)(i) Have earned an associate degree in a laboratory science, or medical laboratory technology from an accredited institution or-- (b)(2)(ii) Have education and training equivalent to that specified in paragraph (b)(2)(i) of this section that includes-- (b)(2)(ii)(A) At least 60 semester hours, or equivalent, from an accredited institution that, at a minimum, include either-- (b)(2)(ii)(A)(1) 24 semester hours of medical laboratory technology courses; or (b)(2)(ii)(A)(2) 24 semester hours of science courses that include-- (b)(2)(ii)(A)(2)(i) Six semester hours of chemistry; (b)(2)(ii)(A)(2)(ii) Six semester hours of biology; and (b)(2)(ii)(A)(2)(iii) Twelve semester hours of chemistry, biology, or medical laboratory technology in any combination; and (b)(2)(ii)(B) Have laboratory training that includes either of the following: (b)(2)(ii)(B)(1) Completion of a clinical laboratory training program approved or accredited by the ABHES, the CAHEA, or other organization approved by HHS. (This training may be included in the 60 semester hours listed in paragraph (b)(2)(ii)(A) of this section.) (b)(2)(ii)(B)(2) At least 3 months documented laboratory training in each specialty in which the individual performs high complexity testing. (b)(3) Have previously qualified or could have qualified as a technologist under 493.1491 on or before February 28, 1992; (b)(4) On or before April 24, 1995 be a high school graduate or equivalent and have either-- (b)(4)(i) Graduated from a medical laboratory or clinical laboratory training program approved or accredited by ABHES, CAHEA, or other organization approved by HHS; or (b)(4)(ii) Successfully completed an official U.S. military medical laboratory procedures training course of at least 50 weeks duration and have held the military enlisted occupational specialty of Medical Laboratory Specialist (Laboratory Technician); (b)(5)(i) Until September 1, 1997-- (b)(5)(i)(A) Have earned a high school diploma or equivalent; and (b)(5)(i)(B) Have documentation of training appropriate for the testing performed before analyzing patient specimens. Such training must ensure that the individual has-- (b)(5)(i)(B)(1) The skills required for

proper specimen collection, including patient preparation, if applicable, labeling, handling, preservation or fixation, processing or preparation, transportation and storage of specimens; (b)(5)(i)(B)(2) The skills required for implementing all standard laboratory procedures; (b)(5)(i)(B)(3) The skills required for performing each test method and for proper instrument use; (b)(5)(i)(B)(4) The skills required for performing preventive maintenance, troubleshooting, and calibration procedures related to each test performed; (b)(5)(i)(B)(5) A working knowledge of reagent stability and storage; (b)(5)(i)(B)(6) The skills required to implement the quality control policies and procedures of the laboratory; (b)(5)(i)(B)(7) An awareness of the factors that influence test results; and (b)(5)(i)(B)(8) The skills required to assess and verify the validity of patient test results through the evaluation of quality control values before reporting patient test results; and (b)(5)(i)(B)(8)(ii) As of September 1, 1997, be qualified under 493.1489(b)(1), (b)(2), or (b)(4), except for those individuals qualified under paragraph (b)(5)(i) of this section who were performing high complexity testing on or before April 24, 1995; (b)(6) For blood gas analysis-- (b)(6)(i) Be qualified under 493.1489(b)(1), (b)(2), (b)(3), (b)(4), or (b)(5); (b)(6)(ii) Have earned a bachelor's degree in respiratory therapy or cardiovascular technology from an accredited institution; or (b)(6)(iii) Have earned an associate degree related to pulmonary function from an accredited institution; or (b)(7) For histopathology, meet the qualifications of 493.1449 (b) or (l) to perform tissue examinations.

This STANDARD is not met as evidenced by:

Based on record review and interview, the laboratory failed to have a copy of the diploma and foreign equivalency evaluation for 1 of 6 testing personnel (F). The foreign equivalency evaluation is required to verify what the foreign education would be in the United States. Findings: Testing Personnel (TP) F's resume` in her personnel folder revealed a diploma from the country of Columbia. However, there was no diploma or proof of a foreign equivalency evaluation. During an interview on 4/20/20 at 1:26 PM, the technical supervisor state they did not have the degree or the foreign equivalency evaluation in TP F's personnel file.