

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 11D0723671	(X3) Date Survey Completed 01/25/2021
Name of Provider or Supplier Kaiser Permanente Southwood	Street Address, City, State 2400 Mt Zion Pkwy, Jonesboro, GA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	A proficiency testing desk review was completed on January 25, 2021. At the time of the review, the laboratory was not in compliance with the Clinical Laboratory Improvement Amendments of 1988, 42 CFR 493.1 through 42 CFR 493.1780. The following deficiencies were cited:
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on proficiency testing desk review using the Centers for Medicare and Medicaid (CMS) Casper Reports 153 and 155 and review of the laboratory's proficiency testing (PT) reports, the laboratory failed to maintain satisfactory performance in two out of three events (Event 3 of 2019 & Event 1of 2020), resulting</p>

	<p>in the first unsuccessful occurrence for Theophylline analyte #0735 in the specialty of Toxicology. Findings include: Refer to D2118</p>
<p>D2118</p>	<p>TOXICOLOGY CFR(s): 493.845(f)</p> <p>Failure to achieve satisfactory performance for the same analyte or test in two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.</p> <p>This STANDARD is not met as evidenced by: Based on proficiency testing desk review using the Centers for Medicare and Medicaid (CMS) Casper Reports 153 and 155 and review of the laboratory's proficiency testing (PT) reports, the laboratory failed to maintain satisfactory performance in two out of three events (Event 3 of 2019 & Event 1 of 2020), resulting in the first unsuccessful occurrence for Theophylline analyte #0735 in the specialty of Toxicology. 1. Desk review of Casper Reports 153 and 155 disclosed the laboratory failed analyte Theophylline #0735, on Event 3 of 2019 and Event 1 of 2020 with a score of 0% for both events. 2. The criteria for acceptable performance for the specialty of Toxicology is 80%. 3. Desk review of the laboratory's proficiency testing reports from the College of American Pathology (CAP) confirmed the laboratory failed analyte #0735 Theophylline for Event 3 of 2019 and Event 1 of 2020 resulting in the first unsuccessful performance.</p>
<p>D6000</p>	<p>MODERATE COMPLEXITY LABORATORY DIRECTOR CFR(s): 493.1403</p> <p>The laboratory must have a director who meets the qualification requirements of 493.1405 of this subpart and provides overall management and direction in accordance with 493.1407 of this subpart.</p> <p>This CONDITION is not met as evidenced by: Based on an in-office desk review of proficiency testing (PT) records, the Laboratory Director failed to ensure the laboratory successfully participated in two out of three proficiency testing events (Event 3 of 2019 and Event 1 of 2020) for analyte #0735 Theophylline in the specialty of Toxicology. Findings include: Refer to D6016</p>
<p>D6016</p>	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(4)(i)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(4)(i) Ensure that the proficiency testing samples are tested as required under Subpart H of this part;</p> <p>This STANDARD is not met as evidenced by: Based on proficiency testing desk review using the Centers for Medicare and Medicaid (CMS) Casper Reports 155 and 153 and review of the laboratory's</p>

proficiency testing (PT) reports, the laboratory failed to maintain satisfactory performance in two out of three events (Event 3 of 2019 and Event 1 of 2020), resulting in the first unsuccessful occurrence for Theophylline #0735. Findings include: 1. Desk review of Casper Reports 153 and 155 disclosed the laboratory failed #0735 Theophylline on Event 3 of 2019 and Event 1 of 2020 with 0%. 2. The criteria for acceptable performance for the specialty of Toxicology is 80%. 3. Desk review of the laboratory's proficiency testing reports from College of American Pathology (CAP) confirmed the laboratory failed Theophylline #0735 Event 3 of 2019 and Event 1 of 2020 resulting in the first unsuccessful performance.