

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 11D0723671	(X3) Date Survey Completed 04/01/2026
Name of Provider or Supplier Kaiser Permanente Southwood	Street Address, City, State 2400 Mt Zion Pkwy, Jonesboro, GA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	A Clinical Laboratory Improvement Amendments (CLIA) Recertification Survey was completed on April 1, 2026. The laboratory was not in compliance with applicable CLIA requirements found at 42 CFR 493.1 through 42 CFR 493.1780. The following deficiencies were cited:
D5429	<p>MAINTENANCE AND FUNCTION CHECKS CFR(s): 493.1254(a)(1)</p> <p>(a)(1) Maintenance as defined by the manufacturer and with at least the frequency specified by the manufacturer.</p> <p>This STANDARD is not met as evidenced by: A tour of the laboratory confirmed that the laboratory failed to perform maintenance as defined by the manufacturer and with at least the frequency specified by the manufacturer. THE FINDINGS INCLUDE: 1. A tour of the testing laboratory environment revealed the refrigeration and freezer used for storing patients' specimens and testing reagents was affixed with a maintenance sticker that stated, "NO PREVENTIVE MAINTENANCE REQUIRED," 2. The equipment included Follett Undercounter Refrigerators (x2), Follett Undercounter Freezers (x2), Helmer Upright Refrigerators (x2), a Helmer Upright Freezer, and a Quincy Lab MicroIncubator Model 10E. 3. A review of p. 7-11 of FOLLETT FZR SERIES UNDERCOUNTER FREEZER INSTALLATION, OPERATIONS, & SERVICE MANUAL and p. 10 - 14 of FOLLETT FZR SERIES UNDERCOUNTER REFRIGERATOR INSTALLATION, OPERATIONS, & SERVICE MANUAL listed the following required maintenance: 1. Annual Cleaning Removal of dust and other particulates from air intake areas and the condenser; 2. Essential Preventative Maintenance Tasks have quarterly, annually, biannually, and as needed maintenance " Condenser Cleaning (Annual); " Air Intake/Vent Cleaning (Monthly); " Door Gasket Inspection (Monthly); " Drain Pan/Line Maintenance (Quarterly); " General Cleaning (Monthly); and " Temperature Monitoring (Daily). 4. A review of pp. 27 of the Helmer Scientific</p>

Upright Refrigerator User Manual and pp. 19 of Helmer Scientific Upright Freezer User Manual revealed the following required maintenance statement and maintenance requirements: Helmer Scientific's high-performance medical-grade equipment requires regular maintenance for optimum performance. It is important to regularly maintain all scientific equipment to reduce failures and protect your precious medication, vaccine, blood and patient samples. We offer a range of Service Agreements offering Preventative Maintenance, Calibrations, Repairs, Installations, Loaners, and Removal of old equipment. QUARTERLY: - Test the high and low temperature alarms. - Test the power failure alarm. - Check the temperature calibration on the monitor and change it if necessary. - Clean the condenser grill. - Inspect ground strap (Units prior to serial number 2022299) - Electrical compartment o Inspect electrical components and wiring terminals in the electrical box for discoloration. Contact Helmer Technical Service if any discoloration is found. o Inspect all wiring for terminals for secure connection. Tighten wiring terminal connections as necessary. ANNUALLY: Examine the probe bottles and clean or replace if necessary. BIANNUALLY: Replace the monitoring system back-up battery. AS NEEDED: - Test the door alarm (as required by your organization's protocols). - Check the level of the solution in the probe bottles. Refill or replace solution if necessary. - Clean the door gaskets, interior, and exterior of the freezer. - Models with Chart Recorders Check the backup battery for the chart recorder after an extended power failure and change it if necessary, or change the battery if it has been in service for one year. Refer to the Temperature Chart Recorder Operation and Service Manual.

5. A review of the p. 4 of the QUINCY LAB MICROINCUBATOR MODEL 10E under MAINTENANCE/ CONTROL CALIBRATION header contained the following required maintenance: - Clean interior and exterior surfaces - Periodically, check the accuracy of the control's temperature display against a known accurate or calibrated device. - Calibrate the control in the control's functions menu, level 3. 6. An interview with the Quality Assurance Team Leader confirmed that preventative maintenance stickers indicated that required maintenance was not performed on the above identified equipment in use for patient testing. 7. An exit interview, with Technical Supervisor and Quality Assurance Personnel, on Aril 1, 2026, at 1:30pm confirmed that the laboratory failed to perform maintenance at least the frequency specified by the manufacturer.