Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number**	**(X3) Date Survey Completed**
	11D2043843	02/20/2019
Name of Provider or Supplier	**Street Address, City, State**	
Wmg Urgent Care Acworth Health Park	4550 Cobb Parkway, Nw, Suite 101, Acworth, GA	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	A Clinical Laboratory Improvement Amendments (CLIA) recertification survey was completed on February 20, 2019. The laboratory was not in compliance with applicable CLIA requirements found at 42 CFR 493.1 through 42 CFR 493.1780. The following deficiency was cited:
D5437	CALIBRATION AND CALIBRATION VERIFICATION CFR(s): 493.1255(a) Unless otherwise specified in this subpart, for each applicable test system the laboratory must perform and document calibration procedures-- (1) Following the manufacturer's test system instructions, using calibration materials provided or specified, and with at least the frequency recommended by the manufacturer; (2) Using the criteria verified or established by the laboratory as specified in 493.1253(b)(3)-- (2)(i) Using calibration materials appropriate for the test system and, if possible, traceable to a reference method or reference material of known value; and (2)(ii) Including the number, type, and concentration of calibration materials, as well as acceptable limits for and the frequency of calibration; and (3) Whenever calibration verification fails to meet the laboratory's acceptable limits for calibration verification. This STANDARD is not met as evidenced by: Based on review of Hematology calibration documents and an interview the Technical Consultant Testing Personnel (TP#2 CMS 209), the laboratory failed to perform calibrations on the Coulter AcT Diff 11 CBC Hematology analyzer at least once every 6 months in 2017 and 2018. Findings include: 1. A review of hematology calibration records revealed calibrations were not performed in March 2017 as data dictated. 2. Calibration was performed only once in 2017(9/24/2017). In 2018, Calibrations were performed 02/18/2018 and 06/26/2018 (a four(4) months gap) and on 02/08/2019 (a eight(8) months gap). If the manufacturer's reccommendations were followed, calibrations should have been performed in March 2017 and August 2018. 3. An interview with the Technical Consultant TP #2 (CMS 209) at approximately 12:05 pm

	on 2/20/19 in the break room confirmed Hematology calibrations was not performed within six(6) months in 2017 and 2018.