

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 13D0870961	(X3) Date Survey Completed 11/14/2023
Name of Provider or Supplier Hayden Lake Family Physicians	Street Address, City, State 8181 N Cornerstone Dr, Hayden Lake, ID	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5293	<p>GENERAL LABORATORY SYSTEMS QUALITY ASSESSMENT CFR(s): 493.1239(b)(c)</p> <p>(b) The general laboratory systems quality assessment must include a review of the effectiveness of corrective actions taken to resolve problems, revision of policies and procedures necessary to prevent recurrence of problems, and discussion of general laboratory systems quality assessment reviews with appropriate staff. (c) The laboratory must document all general laboratory systems quality assessment activities.</p> <p>This STANDARD is not met as evidenced by: Based on a review of laboratory polices and procedures and an interview with the laboratory lead on 11/14/2023, the laboratory failed to have a quality assurance (QA) policy to ensure accurate and reliable test results. The findings include: 1. A review of the laboratory policies and procedures identified that the laboratory failed to have a QA policy to monitor and assess laboratory and test quality. 2. An interview with laboratory lead on 11/14/2023 at 2:31 pm confirmed that the laboratory failed to have a quality assessment plan. 3. The laboratory reports performing 19,095 tests annually.</p>