

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 13D0989496	(X3) Date Survey Completed 04/16/2025
Name of Provider or Supplier Sterling Urgent Care	Street Address, City, State 740 S Woodruff Ave, Idaho Falls, ID	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on an off-site Proficiency Testing (PT) desk review of the Centers for Medicare and Medicaid (CMS) PT data report (Report 155D), graded results from the American Proficiency Institute (API), and an interview with the Laboratory Manager on 04/01 /2025 the laboratory failed to successfully participate and achieve an overall satisfactory score for two (2) of three (3) testing events for the subspecialty Endocrinology. Refer to D2107.</p>
D2107	<p>ENDOCRINOLOGY CFR(s): 493.843(f)</p>

(f) Failure to achieve satisfactory performance for the same analyte or test in two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a Proficiency Testing (PT) desk review of the CASPER 0155D report, graded results from the American Proficiency Institute (API), and an interview with the Laboratory Manager on 04/01/2025 the laboratory failed to achieve an overall satisfactory score for two testing events for the analyte: Thyroid Stimulating Hormone (TSH) The Findings Include: 1. A PT desk review of the laboratories graded 2024 and 2025 results from API revealed that the laboratory failed to achieve satisfactory scores for two testing events in the subspecialty of Endocrinology for the analyte TSH. Analyte Year Event Score TSH 2024 2 40 TSH 2025 1 60 2. A phone interview with the Laboratory Manager at 11:22 AM on 04/01/2025 confirmed the results.