

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 13D0989496	(X3) Date Survey Completed 07/28/2025
Name of Provider or Supplier Sterling Urgent Care	Street Address, City, State 740 S Woodruff Ave, Idaho Falls, ID	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on a proficiency testing (PT) desk review of the Centers for Medicare and Medicaid (CMS) PT data report (Report 155D), graded results from the American Proficiency Institute (API) and a telephone interview with the Laboratory Manager on 07/28/2025 at 10:27AM, the laboratory failed to successfully participate in proficiency testing for the specialty hematology for the analyte Red Blood Cell (RBC) count 2 (two) out of 3 (three) events for 2024 and 2025.</p>
D2130	<p>HEMATOLOGY CFR(s): 493.851(f)</p>

(f) Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a review of the Centers for Medicare and Medicaid (CMS) Proficiency Testing (PT) data report (Report 155D), graded PT results from the American Proficiency Institute (API), and an interview with the laboratory manager on 07/28/2025, the laboratory failed to achieve satisfactory performance for two (2) out of three (3) PT events for the analyte Red Blood Cell (RBC) count. The findings include:

1. A review of Report 155D and graded PT results from API identified that the laboratory failed to achieve satisfactory performance for events three (3) in 2024 and one (1) in 2025 for the specialty of hematology for the analyte RBC count. PT Provider Analyte Year Event Score API RBC count 2024 3 20% API RBC count 2025 1 40%
2. An interview with the laboratory manager on 07/28/2025 at 10:27 AM confirmed the above findings.
3. The laboratory reports performing 250 RBC counts per year.