Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number**	**(X3) Date Survey Completed**
	14D0885113	06/24/2024
Name of Provider or Supplier	**Street Address, City, State**	
City Of Hope Cancer Care, North Shore	9300 Waukegan, Morton Grove, IL	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5403	PROCEDURE MANUAL CFR(s): 493.1251(b) The procedure manual must include the following when applicable to the test procedure: (1) Requirements for patient preparation; specimen collection, labeling, storage, preservation, transportation, processing, and referral; and criteria for specimen acceptability and rejection as described in 493.1242. (2) Microscopic examination, including the detection of inadequately prepared slides. (3) Step-by-step performance of the procedure, including test calculations and interpretation of results. (4) Preparation of slides, solutions, calibrators, controls, reagents, stains, and other materials used in testing. (5) Calibration and calibration verification procedures. (6) The reportable range for test results for the test system as established or verified in 493.1253. (7) Control procedures. (8) Corrective action to take when calibration or control results fail to meet the laboratory's criteria for acceptability. (9) Limitations in the test methodology, including interfering substances. (10) Reference intervals (normal values). (11) Imminently life-threatening test results, or panic or alert values. (12) Pertinent literature references. (13) The laboratory's system for entering results in the patient record and reporting patient results including, when appropriate, the protocol for reporting imminently life threatening results, or panic, or alert values. (14) Description of the course of action to take if a test system becomes inoperable. This STANDARD is not met as evidenced by: Based on review of the laboratory's policy and procedure manual and interview with the laboratory representative; the laboratory failed to outline 4 of 14 required components of the Complete Blood Count test procedure for the specialty of Hematology. Findings Include: 1. Review of the laboratory's policy and procedure manual identified the procedure for the hematology analyzer, "Abbott Cell-Dyn", which failed to have the following required components of a test procedure: a. The reportable range for test results for the test system. b. Reference intervals (normal values). c. The laboratory's system for entering results in the patient record and

	reporting patient results. d. Description of the course of action to take if a test system becomes inoperable. 2. During survey date 06/24/2024, at 02:11 pm, the laboratory representative confirmed the above findings.