Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number**	**(X3) Date Survey Completed**
	14D2048955	10/02/2024
Name of Provider or Supplier	**Street Address, City, State**	
Duly Health And Care - Lisle Lab	430 Warrenville Rd - Ste 210, Lisle, IL	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5221	EVALUATION OF PROFICIENCY TESTING PERFORMANCE CFR(s): 493.1236(d) All proficiency testing evaluation and verification activities must be documented. This STANDARD is not met as evidenced by: Based on review of American Proficiency Institute (API) Proficiency testing (PT) records, laboratory procedure, and interviews with technical supervisor (TS) #1 and testing personnel (TP) #6, the laboratory failed to evaluate unacceptable PT scores in 5 of 24 events reviewed from 2022 to the date of survey, 10-02-2024. Findings include: 1. Review of API PT records identified an unacceptable grade for the following samples: 1. CH-10 - CO2 -2024 Chemistry - 2nd event 2. BCI- 14 - Blood cell identification - 2023 Hematology - 3rd event 3. XE-15 - RDW-SD - 2023 Hematology - 3rd event 4. XE-10 - RDW-SD - 2023 Hematology - 2nd event 5. CH-01 - Albumin - 2023 Chemistry - 1st event 6. NB-03 - Bilirubin, Direct (Neonatal) - 2023 Chemistry - 1st event 2. Review of laboratory procedure titled, "QMS.06: Quality Assurance", stated under "survey evaluation": "If the evaluation report contains one or more unacceptable results: Challenges that were not graded because of lack of consensus, because the laboratory submitted its results after the cut-off date, failed to submit results, or made an error in completing the result form, a proficiency testing deviation form is completed for each unacceptable result. Corrective action is implemented upon the completion of the investigation of results." 3. Review of the API PT records found no evaluations or corrective actions were documented for the above-mentioned unacceptable PT results/events. 4. Interview with TS#1 and TP#6 on 10-2-2024, at 11:30 AM, confirmed the laboratory failed to evaluate and implement corrective actions for unacceptable PT scores for 5 of 24 PT events reviewed.