

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 16D0855682	(X3) Date Survey Completed 05/10/2023
Name of Provider or Supplier Mercyone Grand Avenue Family Medicine	Street Address, City, State 1525 Grand Avenue, West Des Moines, IA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6055	<p>TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(9)</p> <p>The technical consultant is responsible for evaluating and documenting the performance of individuals responsible for moderate complexity testing whenever test methodology or instrumentation changes. The individual's performance must be reevaluated to include the use of the new test methodology or instrumentation prior to reporting patient test results.</p> <p>This STANDARD is not met as evidenced by: Based on review of personnel records, hematology instrument performance specification records, and confirmed by personnel identifier #2 (refer to the Laboratory Personnel Report) at approximately 11:00 am on 05/10/2023, the technical consultant failed to document training for the Sysmex XP-300 hematology analyzer prior to reporting patient test results for one out of one testing personnel (personnel identifier #3). The findings include: 1. The laboratory began using the Sysmex XP-300 hematology instrument to perform patient testing in July 2021. 2. At the time of the survey, the laboratory did not have training records for testing personnel identifier #3.</p>