

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 19D0693739	(X3) Date Survey Completed 03/21/2018
Name of Provider or Supplier Westcare Medical Center Apmc	Street Address, City, State 1220 Barataria Blvd, Marrero, LA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	A Certification Survey was conducted on March 21, 2018 at Westcare Medical Center, APMC-CLIA ID # 19D0693739. The laboratory was found in compliance with 42 CFR 493 Requirement for Laboratories; however, standard deficiencies were cited.
D5209	<p>PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview with personnel, the laboratory failed to ensure written policies and procedures to assess competency for the Technical Consultant were complete. Findings: 1. Review of the laboratory's CMS-20r form (Laboratory Personnel Report revealed Personnel 2 serves as the Technical Consultant. 2. Review of the laboratory's "Competency Assessment Program" policy revealed it did not include competency assessment of Technical Consultant. 3. Review of personnel records revealed competency assessment for the duties of Technical Consultant were not performed. 4. In interview on March 21, 2018 at 10:33 am, Personnel 2 stated the laboratory did not have a policy for competency assessment for the duties of Technical Consultant. Personnel 2 further stated competency assessment for her duties as Technical Consultant were not performed.</p>
D6030	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(12)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform</p>

test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(12) Ensure that policies and procedures are established for monitoring individuals who conduct preanalytical, analytical, and postanalytical phases of testing to assure that they are competent and maintain their competency to process specimens, perform test procedures and report test results promptly and proficiently, and whenever necessary, identify needs for remedial training or continuing education to improve skills;

This STANDARD is not met as evidenced by:

Based on record review and interview with personnel, the Laboratory Director failed to ensure policies and procedures were established for assessing personnel competency, and whenever necessary, identify needs for remedial training or continuing education to improve skills. Refer to D5209.