

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 19D0694058	(X3) Date Survey Completed 02/27/2023
Name of Provider or Supplier Ncmc Medical & Surgical	Street Address, City, State 815 South Pine Street, Vivian, LA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	A Recertification survey was performed on February 27, 2023 at North Caddo Medical Center Medical and Surgical Clinic, CLIA ID # 19D0694058. The laboratory was found in compliance with 42 CFR 493 Requirements for Laboratories; however, standard level deficiencies were cited.
D5785	<p>CORRECTIVE ACTIONS CFR(s): 493.1282(b)(3)</p> <p>(b) The laboratory must document all corrective actions taken, including actions taken when any of the following occur: (b)(3) The criteria for proper storage of reagents and specimens, as specified under 493.1252(b), are not met.</p> <p>This STANDARD is not met as evidenced by: Based on review of laboratory policy and procedure, temperature logs and interview with personnel, the laboratory failed to perform corrective actions for temperatures that exceeded the acceptable range for one hundred twenty seven (127) of two hundred ninety nine (299) days in 2022 and 2023. Findings: 1. Review of the laboratory's policy under "Specific Preventative Maintenance Activities" revealed "Temperature readings of refrigerators, freezers and on-board instrument temperature monitors are read once daily. Out of range temperature should recognized and responded to with documented corrective action". 2. Review of the laboratory's temperature logs revealed acceptable temperature ranges for the following: a) Refrigerator Temperature: 2 to 8 degrees celsius b) Lab Room Temperature: 20 to 25 degrees celsius c) Freezer Temperature: -10 to -25 degrees celsius d) Drawing Room Temperature: 20 to 25 degrees celsius 3. Further review of the laboratory's temperature logs for 2022 and 2023 revealed the following temperatures that exceeded the acceptable range without corrective actions for one hundred twenty seven (127) of two hundred ninety nine (299) days reviewed: a) Refrigerator Temperature (acceptable range 2 to 8 degrees celsius) * April 1, 2022: No temperature documented b) Lab Room Temperature (acceptable range 20 to 25 degrees celsius) *</p>

April 1, 2022: No temperature documented * September 1, 2022: Temperature documented as -21 degrees celsius * September 2, 2022: Temperature documented as -21 degrees celsius * September 5, 2022: Temperature documented as -22 degrees celsius * September 6, 2022: Temperature documented as -22 degrees celsius * September 7, 2022: Temperature documented as -23 degrees celsius * September 8, 2022: Temperature documented as -23 degrees celsius * September 9, 2022: Temperature documented as -23 degrees celsius * September 2, 2022: Temperature documented as -21 degrees celsius * September 12, 2022: Temperature documented as -22 degrees celsius * September 13, 2022: Temperature documented as -22 degrees celsius * September 14, 2022: Temperature documented as -22 degrees celsius * September 15, 2022: Temperature documented as -21 degrees celsius * September 16, 2022: Temperature documented as -21 degrees celsius * September 19, 2022: Temperature documented as -21 degrees celsius * September 20, 2022: Temperature documented as -22 degrees celsius * September 21, 2022: Temperature documented as -22 degrees celsius * September 22, 2022: Temperature documented as -22 degrees celsius * September 23, 2022: Temperature documented as -22 degrees celsius * September 26, 2022: Temperature documented as -23 degrees celsius * September 27, 2022: Temperature documented as -23 degrees celsius * September 28, 2022: Temperature documented as -22 degrees celsius * September 29, 2022: Temperature documented as -23 degrees celsius * September 30, 2022: Temperature documented as -23 degrees celsius * November 25, 2022: Temperature documented as 4 degrees celsius c) Freezer Temperature (acceptable range -10 to -25 degrees celsius) * April 1, 2022: No temperature documented * November 25, 2022: Temperature documented as 4 degrees celsius d) Drawing Room Temperature (acceptable range 20 to 25 degrees celsius) * April 1, 2022: No temperature documented * April 4, 2022: No temperature documented * April 5, 2022: No temperature documented * April 6, 2022: No temperature documented * April 7, 2022: No temperature documented * April 8, 2022: No temperature documented * April 11, 2022: No temperature documented * April 12, 2022: No temperature documented * April 13, 2022: No temperature documented * April 14, 2022: No temperature documented * April 18, 2022: No temperature documented * April 19, 2022: No temperature documented * April 20, 2022: No temperature documented * April 21, 2022: No temperature documented * April 22, 2022: No temperature documented * April 25, 2022: No temperature documented * April 26, 2022: No temperature documented * April 27, 2022: No temperature documented * April 28, 2022: No temperature documented * April 29, 2022: No temperature documented * August 1, 2022: No temperature documented * August 2, 2022: No temperature documented * August 3, 2022: No temperature documented * August 4, 2022: No temperature documented * August 5, 2022: No temperature documented * August 8, 2022: No temperature documented * August 9, 2022: No temperature documented * August 10, 2022: No temperature documented * August 11, 2022: No temperature documented * August 12, 2022: No temperature documented * August 15, 2022: No temperature documented * August 16, 2022: No temperature documented * August 17, 2022: No temperature documented * August 18, 2022: No temperature documented * August 19, 2022: No temperature documented * August 22, 2022: No temperature documented * August 23, 2022: No temperature documented * August 24, 2022: No temperature documented * August 25, 2022: No temperature documented * August 26, 2022: No temperature documented * August 29, 2022: No temperature documented * August 30, 2022: No temperature documented * August 31, 2022: No temperature documented * December 30, 2022: Temperature documented as 19 degrees celsius * January 6, 2023: Temperature documented as 19.9 degrees celsius * January 11, 2023: Temperature documented as 19 degrees celsius * January 12, 2023: Temperature documented as 19.9 degrees celsius 4. In interview on February 27, 2023 at 11:47 am,

	<p>the Laboratory Director stated he did not check the temperature logs as closely as should. The Laboratory Director confirmed the laboratory did not document or perform corrective actions for unacceptable temperatures on the above identified dates.</p>
<p>D5793</p>	<p>ANALYTIC SYSTEMS QUALITY ASSESSMENT CFR(s): 493.1289(b)(c)</p> <p>(b) The analytic systems quality assessment must include a review of the effectiveness of corrective actions taken to resolve problems, revision of policies and procedures necessary to prevent recurrence of problems, and discussion of analytic systems quality assessment reviews with appropriate staff. (c) The laboratory must document all analytic systems assessment activities.</p> <p>This STANDARD is not met as evidenced by: Based on review of laboratory policy, temperature logs, and interview with personnel, the laboratory's quality assessment monitors failed to correct issues identified with the analytic system. Refer to D5785.</p>
<p>D6021</p>	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(5)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(5) Ensure that quality assessment programs are established and maintained to assure the quality of laboratory services provided.</p> <p>This STANDARD is not met as evidenced by: Based on review of laboratory records, and interview with personnel, the Laboratory Director failed to ensure that a complete quality assessment (QA) program was established to assure the quality of laboratory services provided. Refer to D5793.</p>
<p>D6024</p>	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(7)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(7) Ensure that all necessary remedial actions are taken and documented whenever significant deviations from the laboratory's established performance specifications are identified,</p> <p>This STANDARD is not met as evidenced by: Based on review of policies, temperature logs, and interview with personnel, the Laboratory Director failed to ensure corrective actions were taken and documented when deviations from laboratory's policies occurred. Refer to D5785.</p>