Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 19D1064020	(X3) Date Survey Completed 02/28/2018
Name of Provider or Supplier Fertility Institute Of New Orleans, Apc	**Street Address, City, State** 8585 Picardy Ave, Ste 418, Baton Rouge, LA	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	A Certification Survey was conducted on February 28, 2018 at Fertility Institute of New Orleans - CLIA ID # 19D1064020. The laboratory was found in compliance with 42 CFR 493 Requirement for Laboratories; however, standard deficiencies were cited.
D6030	LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(12) The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(12) Ensure that policies and procedures are established for monitoring individuals who conduct preanalytical, analytical, and postanalytical phases of testing to assure that they are competent and maintain their competency to process specimens, perform test procedures and report test results promptly and proficiently, and whenever necessary, identify needs for remedial training or continuing education to improve skills; This STANDARD is not met as evidenced by: Based on record review and interview with personnel, the Laboratory Director failed to ensure competency assessments were performed by appropriate personnel. Refer to D6046.
D6046	TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(8) (b) The technical consultant is responsible for-- (b)(8) Evaluating the competency of all testing personnel and assuring that the staff maintain their competency to perform test procedures and report test results promptly, accurately and proficiently.

	This STANDARD is not met as evidenced by: Based on record review and interview with personnel, the Technical Consultant failed to assess personnel competency for all employees. Findings: 1. Review of Personnel Report (CMS-209) provided to surveyors revealed Personnel 2 to be listed as Technical Consultant. 2. Review of annual competency for testing personnel revealed that Personnel 3, who is listed as a Testing Personnel on the CMS-209, performed the annual competency for Personnel 2. Further review revealed an individual not listed on teh CMS-209 for this laboratory performed the competency assessment for Personnel 3. 3. In interview on February 28, 2018, Personnel 2 confirmed that Personnel 3 performed her competency assessment but was not listed as a Technical Consultant on the Personnel Report. Personnel 2 also stated that the individual that performed Personnel 3's competency was the laboratory supervisor at the other Fertility Institute location, but was not listed on the Personnel Report for this laboratory.