

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 22D0650073	(X3) Date Survey Completed 11/18/2020
Name of Provider or Supplier Magellan Diagnostics Analytical Services	Street Address, City, State 101 Billerica Avenue, Building-4, North Billerica, MA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	A CLIA recertification survey was conducted for the Magellan Diagnostics Analytical Services laboratory pursuant to the Clinical Laboratory Improvement Amendments (CLIA) of 1988 and CLIA regulations at 42 CFR 493. Please refer to Conditions of Participation for Clinical Laboratories 42 CFR Part 493. .
D5403	<p>PROCEDURE MANUAL CFR(s): 493.1251(b)</p> <p>The procedure manual must include the following when applicable to the test procedure: (1) Requirements for patient preparation; specimen collection, labeling, storage, preservation, transportation, processing, and referral; and criteria for specimen acceptability and rejection as described in 493.1242. (2) Microscopic examination, including the detection of inadequately prepared slides. (3) Step-by-step performance of the procedure, including test calculations and interpretation of results. (4) Preparation of slides, solutions, calibrators, controls, reagents, stains, and other materials used in testing. (5) Calibration and calibration verification procedures. (6) The reportable range for test results for the test system as established or verified in 493.1253. (7) Control procedures. (8) Corrective action to take when calibration or control results fail to meet the laboratory's criteria for acceptability. (9) Limitations in the test methodology, including interfering substances. (10) Reference intervals (normal values). (11) Imminently life-threatening test results, or panic or alert values. (12) Pertinent literature references. (13) The laboratory's system for entering results in the patient record and reporting patient results including, when appropriate, the protocol for reporting imminently life threatening results, or panic, or alert values. (14) Description of the course of action to take if a test system becomes inoperable.</p> <p>This STANDARD is not met as evidenced by: Based on procedure review and interview the laboratory failed to have a procedure manual which included the following: a) A review of the laboratory procedure manual</p>

for the Helena Zinc Proto Fluro Z Hematofluorometer procedure for Zinc Protoporphyrin revealed that there were no specific quality control instructions for the procedure. b) The technical supervisor interviewed on 11/18/20 at 9:47 AM confirmed that quality control requirements had not been included in the laboratory's procedure for the method.