

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  23D0037201	<b>(X3) Date Survey Completed</b>  12/10/2025
<b>Name of Provider or Supplier</b>  Caro Community Hospital	<b>Street Address, City, State</b>  401 N Hooper St, Caro, MI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D6121</b>	<p>TECHNICAL SUPERVISOR RESPONSIBILITIES CFR(s): 493.1451(b)(8)(i)</p> <p>The procedures for evaluation of the competency of the staff must include, but are not limited to-- (b)(8)(i) Direct observations of routine patient test performance, including patient preparation, if applicable, specimen handling, processing and testing;</p> <p>This STANDARD is not met as evidenced by:</p> <p>. Based on record review and interview with the general supervisor, the technical supervisor failed to directly observe routine patient gram staining performance as part of testing personnel competency assessments for two (December 2023 to December 2025) of two years reviewed. Findings include: 1. A review of the laboratory's testing personnel competency assessments for cerebrospinal fluid gram stain testing revealed a lack of documentation of direct observations of patient gram staining for testing personnel #1-#9. 2. A review of the laboratory's "Competency" policy revealed a section stating, "All testing personnel must be evaluated to assure they acquire and maintain their competency to perform test procedures and report test results promptly, accurately, and proficiently. Competency evaluations will include: 1. Direct observation 2. Monitoring the recording and reporting of testing results 3. Review of intermediate test results or worksheets, QC records, proficiency testing results, and preventative maintenance 4. Direct observation of performance of instrument maintenance and function internal blind testing samples, or external proficiency testing samples 5. Assessment of test performance through testing previously analyzed specimens, internal blind testing samples, or external proficiency testing samples 6. Assessment of problem-solving skills." 3. An interview on 12/9/25 at 1:49 pm with the general supervisor confirmed direct observations of gram staining performance were not performed.</p>