

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 23D0364900	(X3) Date Survey Completed 09/21/2021
Name of Provider or Supplier Franklin Medical Consultants	Street Address, City, State 29829 Telegraph Road Suite 100, Southfield, MI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5801	<p>TEST REPORT CFR(s): 493.1291(a)</p> <p>The laboratory must have an adequate manual or electronic system(s) in place to ensure test results and other patient-specific data are accurately and reliably sent from the point of data entry (whether interfaced or entered manually) to final report destination, in a timely manner. This includes the following: (a)(1) Results reported from calculated data. (a)(2) Results and patient-specific data electronically reported to network or interfaced systems. (a)(3) Manually transcribed or electronically transmitted results and patient-specific information reported directly or upon receipt from outside referral laboratories, satellite or point-of-care testing locations.</p> <p>This STANDARD is not met as evidenced by: . Based on record review and interview with the Technical Consultant, the laboratory failed to ensure test results were sent to the final report destination for 1 (Patient #16) of 10 patient test reports reviewed. Findings include: 1. A review of the laboratory's patient test orders revealed Patient #16 had an order for a Thyroid Stimulation Hormone (TSH) test to be performed on 6/25/20. 2. A review of the laboratory's patient test reports revealed a lack of documentation of a test report for Patient #16 having a TSH test ordered. 3. A review of the laboratory's "Ordering, Verifying, and Reporting Lab Results" policy revealed a section titled "Reporting In-House Lab Results" stating, "All In-House lab results are to be given directly to the doctor. Doctor must initial the results before they are scanned into the patients charts." 4. An interview on 9/21/21 at 11:18 am with the TC confirmed the laboratory did not have the test report for Patient #16.</p>