

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 23D0378604	(X3) Date Survey Completed 05/20/2025
Name of Provider or Supplier Messenger Dermatology - Compass Health	Street Address, City, State 1515 Lake Lansing Rd Ste C-3, Lansing, MI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5209	<p>PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview with the Laboratory Manager, the laboratory failed to follow its established policy to perform competency assessments for two (TP2, TP6) of six Testing Personnel for 24 of 24 months reviewed. Findings include: 1. A review of personnel records revealed that competency assessments had not been conducted for two testing personnel: a. TP2: May 2023 to May 2025 b. TP6: May 2023 to May 2025 2. A review of the laboratory policy titled "Competency Training, Procedure and Evaluations," revealed on page 1, in the section titled "COMPETENCY", paragraph a., "Documented competency assessment is performed for all individuals fulfilling the following personnel responsibilities as outlined in Subpart M of CLIA regulations: ...and testing personnel (TP). 3. An interview with the Laboratory Manager on May 20, 2025, at 5:35 pm, confirmed that the competency assessments had not been conducted as indicated above.</p>